

Before you read this, remember that I am not one of the workers, whatever I have given you would be quadrupled I would think. When you read this, consider that many of the waiting units are better than the group home I am at. This will show that the staff truly does not care. I will also show you; the group homes are a service, they would be a perk if you are lucky to have a good batch of neighbors, but one of them will always ruin it for everyone. There are so many patients going to group homes that they want to rush you as quickly as possible which is still minimum 10 months usually 3 and a half years till the Section 8 voucher happens. One of the workers told me "We are here to get you to the next level", that's it. It's not there to be enjoyed nor to get better, which makes me wonder not only why people would ever want to go or why they exist in the first place. There is not one benefit of being at a group home. This will show how group homes are a reward for poor behavior, it is not surprising many patients do not want to leave the group home system. To get their funding, they have to have positive results, this is only to get people out of the system as quickly as possible and only a few even talk to the staff. This will show they have no results; it is neither positive nor negative, they are just sheltering patients from the public so that when something goes wrong their staff deals with it. They have to have staff there in order to make sure the police encounters go well with patients to make sure it is calm. It amazes me how much private medical information there is, clearly the patients need so much help. A worker said they will never force anyone to do anything and that is the goal with medications, therapy, goals, this shows you have to force people to live here to do things that they've lost their privileges or else these places will end eventually. One thing you will notice in this is that each patient is wildly different from the next, you never know what they will bring in. This will show that the psych wards do absolutely nothing for patients. They can't kick too many people out because then they will lose their funding. What the group homes figure is eventually the patients will get their act together, the patients seldom do. Then, the patients are the public's responsibility. But in the meantime, they will be supported and that will help them reach their goals, all they can do is give out help to people. If group homes are run this poorly, how can the psych wards be trusted to be run well as a reflection of what this field really is? What I will show is that the mentally ill come to these group homes and their behavior gets a good amount worse or stays the same. The workers at riverside believe they are the priority. The head staff wants an environment of that. What the staff doesn't understand is they are there to do work. The staff does not try to fix any of the patient's problems nor tells the patients how to fix their behavioral issues; the medication is supposed to do the work for the workers, that's what the professionals tell the group homes. It's the patient's time to be a horrible person for years without any repercussions. They won't section for most bad behaviors when they almost have to section someone. Even if you found a group home that was easy to be at, the group home will have a batch within 8 months that will ruin being there. The group home have to "hide information" of the patients because then you won't want to be at a group home, most employees will quit early on. Tell me after reading this if this sounds professional to you at all. Whatever politicians are responsible for group homes, they put little thought into them as I will show. The psych wards are safe if you are big, but these places are not! This is evident in the fact they brought in a patient who killed someone. These

group homes will be too much work in the future for the staff. This is from the years 2020 to 2024.

The more I think about it, I think these group homes are necessary to get young adults out of terrible families and their friends who sell drugs or are people who don't make much sense in the current state they are in. At least they have a staff to say follow your dreams and we support you provided you talk to us daily about your problems. It's a trick being played on people who truly don't get it. For the rest of the people who go to group homes like me, it is get whatever you can out of it and leave. It is a shame too because these group homes are great for teaching how to do basic tasks, the patients don't bother to learn the basic tasks from the staff.

Let's say they did an interview with me, and they put it up on their YouTube channel where I had this look of impressed and amazement, I would say "gosh, the first three years didn't go well at all, but Riverside gave me a new chance every single time holding nothing against me or my mental illness, the last year (since it will be another years) was amazing! The staff had given me the support I had wanted though admittedly I had wanted more. The support I got I couldn't speak highly enough of. The neighbors were great, the rides they gave were enough. I couldn't recommend Riverside enough! I encourage all to go to Riverside who want to, the experience is something I cherish". You as the reader know how messed up this is, the professionals don't want to advertise group homes. It is not ideal, it is not part of who you are as a person, nor is it a goal in your life.

Group homes don't want to section because then the neighbors won't want group homes in their town or city.

Riverside does the best it can to hide patients' information from the public, riverside brought in a murderer.

The whole point of group homes is to separate them from the public as you will see by this.

The staff at riverside would not say who was reporting those who live at the program because then the people who live at the group home would know who was trying to get them kicked out. This is very low.

Patients can do heavy drugs outside of programs. Scary.

The workers at group homes want to do certain work and believe they get the necessary work done. The field is psychology, not corporate.

The main reason why these group homes will fail is because the patients become such good friends with the staff and many of the patients are such horrible people. An influx of patients like that will be brought in.

At Riverside, they will section patients instead of fix the problem. This is as pathetic as it gets. Think of the pay scales and titles they have at Riverside.

The point of group homes is to stabilize patients. The patients are worse off here, but the workers are able to regulate it well enough. It's not an environment where it would best serve patients where other patients talk about their problems.

The patients brought into the last group home need more help than the ones at the previous group home levels. Riverside fails at who to move to the next group home. Riverside puts in an effort not to do that.

The staff says their clinicians decide sectioning. This is false. The staff write a false report, the clinician believes them and then sections the person for sectioning.

The patients have to know basic tasks to move out, they don't know how to. The group home workers don't teach basic tasks, they have the patients go to the staff to learn it, the patients I've met have never done such.

Group homes are depressing.

The workers cannot understand they speak on behalf of Riverside. What they do is deny what they do such as sectioning saying a professional who works on their behalf did the sectioning and they never wanted the patient to be sectioned. That means there is no responsibility, no accountability.

The workers believe a person who lives at their group home is privileged to be at their clinic. When did this mentality start?

The staff send out emails to each other about the patients, but they don't tell the patients about the emails. This is an issue because it can relate to sectioning. The staff lied to me saying it is one staff's decision for sectioning, it involves several staff that discuss it.

I think group homes will become so depressing and there will be so much work that workers will not want to work at them anymore. I don't think it will be because there are arguments with the staff and patients.

At the group homes when you show them something is wrong, they will not address it, ever. I have countless examples of this. They tell you that your voice matters, they don't want it, in fact the employee wouldn't talk about what was wrong in the policies when I showed him.

Riverside's clinic is very helpful with information.

No one is court ordered to live at a group home. The only court order is that a patient is receiving care meaning a therapist.

Group homes bring in many jerks that know to act up so they don't get moved to the next program. The staff does not care.

They are trained to give you an answer and then another. I told one of the staff of the concern I had for someone here. They told me it was not my business that it was the patient's privacy. Three days later they thanked me. This means they don't have a policy in place to decide if I am allowed to report something or not. For

something like this, they need to give a straight answer. When I asked for one, they didn't address it. They just pick and choose as they go.

When the staff write the daily notes, it is always as positive as possible and is nowhere near accurate of what is going on.

Riverside has their own pharmacy to send prescriptions too, whoever plans the group homes today put some thought into them.

The staff let patients do heavy drugs outside the program and then let the patient's section themselves. When I told the staff, the staff said, "it's none of your business.". What?!

They need to always lock the medications door. They don't, most of the day, it is open. The worker said that I can tell the staff to close the door when I am in there. They are deeply concerned if a worker drives a little bit over the speed limit, but they let any 18-year-old worker who is mentally ill and stays hours after their shift hand out medications no issue.

If a patient brings in alcohol, the staff does absolutely nothing about it. They have a quick talk about it, the staff knows the alcohol can kill a patient combined with the medications they take.

You can just be sarcastic with the group home workers when they say they want you to chase your dreams you can tell them your dream is to be on welfare when they know everyone else at the program have dreams making money somehow such as producing rap music or making YouTube videos.

What's amazing is riverside has a lawyer. Their staff are not trained for that at all. The judge must just look at the lawyer and believe the staff member every time that a patient there with a mental illness started the fight in every instance. What I would tell the judge is you don't even train the staff how do you know the staff knew what he or she did during a conflict? One thing I don't understand is that they have thousands of rules at riverside, but they didn't write them out. So, you never know what a rule is and what isn't until later.

At the group homes all you have to say is "I don't want to talk about it" then they will drop it every time unless if the clinician comes which they never do.

At times, they talk about medical and personal information in the office a worker said. It isn't all day long.

At these group homes, they bring in patients, most of which want to be sectioned to try to make a scene when they get upset. The workers are taught to prevent this not to each the patients not to purposely do this. This won't last.

The worker at the group home would never tell me once "I can't do it" for a task. He would say he would do it, and then wouldn't. That means I never knew when he would do a task or not because his track record was so horrible. Our day to go out was Tuesday he would even say I put it on the board. He would then delay it until

Friday usually. I would say 20% of the time it was done on Tuesday. Why couldn't he just tell me "I can't do Tuesdays"?

At the group homes, the staff can ignore you if you are being rude, but one of them will have to talk to you if they all cut it off until you figure out how to get along with them. It happened to me and I had no context of it, not understanding why they wouldn't respond to the notes I was giving them.

What they are saying is don't show concern for anyone, don't talk about other patients here or else it is invading someone's privacy. They want me to talk and care for the people who live here, but I cannot show any concern at all. Saying it is someone's privacy, you told me to look out for them incase you see something, apparently don't report it to them. Another staff will say report it only once, this is proof there is no set policy in place.

I talked to a worker who said Riverside wants every detail of a report so Riverside can go to authorities and say the neighbors are at fault for so and so. First, the staff never told me this was what reports are for. Second, I don't believe the staff should be handling reports then since this seems to imply Riverside wants to give the public trouble claiming that the neighbors are giving Riverside trouble as I had thought. Riverside is using the mentally ill here to do such expecting the neighbors to be these model citizens. Riverside hides the notes they type from the neighbors to show that many of the patients want trouble.

If they had this under control, why was I sectioned 4 times over the summer? Why didn't they tell me day one if you yell you get sectioned?

The rent is cheap because they want patients going to them. The most amount of help possible.

A worker told me that I yelled too loud that's why I went to four psych wards at one group home. He didn't actually feel threatened, I have seen a report they write, and they lie in them claiming they felt threatened. He said one of the four times he was worried but that was because it was all day long and they couldn't get me to stop. What makes this so dumb is that one patient in his 60s yelled for 4 hours straight and they did nothing about it. I can't put in words how wrong this is. The other group home never wanted to section me ever. What is going on here? Seriously?! Now do you see why they want to keep these places away from the public.

One of the workers said workers who only do it for the paycheck don't last I forgot the reason why. Ok. He then said something very wrong. He said the staff who stay always care for the patients at group homes. 80% of the workers do, 20% don't from what I have seen. What is wrong in this is how can a worker care for someone when the patients talk to them for 10 minutes a week?! I would forget they exist if I worked at Riverside!

Most every worker is overqualified to work for Riverside, most have four-year degrees in psychology. This job is for high school graduates.

Here's something that bothers me, the employees never tell you "No" to anything! They will say they are busy and walk away. They will also say "most likely" to being busy during their shift. I am not that sensitive of a person! Or rather, this is not a realistic person that people try to emulate. What makes it so amazing is that these workers champion human rights knowing all of them, yet they fail at their own human rights. I've seen it so many times where they either lie or say they will get back to you about an email sent. There is a better way of going about this. What makes this more absurd, the workers say, "each case is different", they can't make an exception for a guy like me?! The workers at the psych ward and group homes mistake me for a teenager to get offended by something like this. I don't have that kind of connection with the workers like they are my best friend, and they are trying to avoid me, heck they are the ones who tell me that we aren't friends and do not want my number in the outside world. Telling me something like that is more serious than telling me that you are too overworked to talk. Reader, which would you get more offended at if you had to choose? Exactly!

They didn't train their staff at the group home on blood pressure when it is too high. The female staff of 8 months didn't know 170 over 100 is too high where someone must go to the hospital. I'm sure if it read 200 over 100 they would eventually do something about it, but I know for 170 over 100 then all staff would do nothing. At the group home I'm at they don't even have a machine to read it I had to borrow someone else's. At the other two group homes they had one and at the crisis center group home they read it every night but did nothing about a high reading of it. These are the same staff that are always on me to take medication and have to type in the notes every day I refuse them for mornings and nights. The staff also needs to take yearly tests on medications, but clearly nothing about the high blood pressure that results from it as indicative of this.

Here's something that makes no sense if someone says, "we all have our issues", then why is it that people have to spend years in group homes yet a person like that is comparing themselves to someone in a group home for years? If you had these issues, what help were you getting? Was this from your friends? The internet? Help is with professionals who know the field, not your friends who are not licensed in any way.

For some patients, they will tell them their mistakes, for others, they won't say anything at group homes. They lied and told me "You don't see behind the scenes", I don't have to when they never tell off people who live here who complain for 2 hours a night about how people are claiming they were accused of "sexual harassment" in the public.

Oh, I'm depressed. No, you don't care. You have talent like every one of the earth, you just want so much less than your worth, you gave up. Now group homes and complaining are satisfactory for you. You forgot the person you knew for some reason this is better for you. If it wasn't, you would do everything in your power to get yourself out.

The lady at my group home who takes 32 medications says you don't understand the traumas she has and then tells you that you are wrong all the time and it is your fault for invoking her.....ok, which is it?

If you get excited at the thought of going to a group home you are obviously mentally ill.

What I have seen is that people who go to group homes will skip showering, talking (varies each person), cooking, and cleaning. they will never skip on, smoking (first), medication, eating takeout, sleeping 8 hours (which they claim they need and will get angry if they don't), playing basketball, ranting, videogames/media, meeting up with friends, drinking coffee, listening to music, going to group therapies, and talking to staff. This will never change from a generation! But this is why I want to bring this to you attention reader that I can't speak more highly about, we all notice reading this there are things they will never skip on that require more time and effort than the ones they skip, you and I know this doesn't make any sense at all since they always claim depression. Depression would not allow you to play basketball but skip on washing dishes which takes 10 minutes a day, during basketball they play for over an hour!

At my group home of the three I have been at they have thousands of policies not written down some of which are changed, and policies can be added or subtracted week to week. I don't know who these policies are intended to protect, but I couldn't remember many of them and the staff will tell you ones that don't make sense at all. I don't know how the staff can do it to remember them.

If you want to do something hysterical, stay at a group home and whenever you have some extremely small task such as buying a blender where instead of you reading directions to learn how to do it, you have the staff figure it out for you so you can watch them do it to learn. How lazy can you possibly be with your mind to never want to use your brain.

Have the people at the group homes not wondered why I would refuse a small pill that does very little?

We have no clue why all of these very smart successful people are going to group homes; we try to get them out quickly because they are so successful, and we can't figure out why they laugh all the time being here. All we can come up with is that they are smoking weed the whole time.

The professionals and patients will tell you "Mental illness does not define who you are." The problem I have here is that the patients want every mental health support possible all day long at a group home or psych ward and the ones who want to have a job, it seems they always want to work in a field of Psychology. This would only figure since these patients have been around the field for years and I have shown it is always on their mind or at the very least on the back of their minds.

At one of the group homes, they were wondering why I was staying up past 10:00 P.M. to 3 A.M. They didn't know I was trying to get through the program the easiest way by avoiding all the people there but the one-night staff who I saw since you are

not supposed to do this. What I didn't know at the time was that mentally ill people want as much attention as possible. Kind of a story to share.

This one guy at my group home acts like he has all these problems and is sad inside though he doesn't talk about it., that's not what bothers me though. I went up to him and told him how bored I was, and he made a face of joy like hey I am not bored..... who is this guy to claim he's ever sad inside? How come a psychiatrist couldn't recognize that he isn't? Aren't psychiatrists making six figures?!

The reason why I want to pay the people who give me mental health advice is because they do not make a fortune and you pay your educators always you can tip them. The people who work at these group homes refuse to take anything this includes for instance a soda you have though one time a gave someone a slice of pizza that I tried. The way I see it is that they can take a tip of some sort like 2 dollars a day, that wouldn't be anything to me, but they insist they are already on salary when their salaries are so low at start \$16.25 an hour. At the least say to me do you think we are poor or something, just try ethics for once please. We believe two opposites here. You already know this but for the answers and time I am getting I would get that one slice of pizza so quick I would say "drive me" raising my voice nonstop as anyone would. lol

For no reason at all, we patients are permanently banned from the office beyond five minutes each hour. I don't know who thought this was a good idea at the group home, it makes no sense at all, and it has nothing to do with covid. They will tell you "You can talk outside", do they not know what privacy is, yet they champion privacy?! This won't work in the winter at all. This is the same staff who said I can have 15 minutes a day with any staff I want and then canceled.

There is a mentally ill female staff at my group home, she told me that because I am mentally ill, she would never be offended by what I say no matter how horrendous it is. She was correct in what she is saying she was not saying it to please me in any way. If I was there for 20 years, it still would not offend her one bit hearing the most horrendous things possible as if somehow a mental illness is something that can never be held in account for. She told me "It isn't the excuse it is the reason." I don't even know what this means after she explained it to me. This is the policy for all group homes in America, to never take offense and to never hold a grudge no matter what. For some reason they only get hurt over your suffering alone, so for instance if they seriously believe that you could die then they will be hurt by it and make a face of hurt, I have seen this.

All I am trying to say with this is that if someone is deemed mentally ill, it needs to be public record and it should be viewed by the public as a warning label of some sort for them to better understand. Also, I have shown you that the group homes do not function and in the future they will get much worse, who is to say if for instance a place like Worcester will survive granted the people here are mentally ill?

These patients will say things at random, here's an example a guy at my group home said that he wanted to take a trip to North Korea with the whole group.....he wasn't trying to be comical or serious about it, then he jumps to another subject so

quickly you can't even talk about it. He also told me before that he said he wants to go back to the group home before this one and then he said he would go back to the previous group home, but he doesn't want to.....wouldn't this be the perfect example of someone who has not only no direction in life but seems to thrive off of saying things like this? As if he needs to be always the center of attention. I just proved how it wasn't for comedy at all, he didn't even laugh at the North Korea part of the group home going. His brain can only get worse through the years, he's 25. How could it ever get better? A comedian may have terrible jokes that aren't funny in any way, but at least he knows when to quit or rather he's at least accepted this and blames the public for not liking the jokes. This guy at the group home will just keep trying the same jokes repeatedly. Keep in mind that he's 25, not 65 mind you, yes I've given up on him but mental health policy in America is to never give up.

At group homes, they don't want any trouble of any kind whatsoever. What they do is with a situation, they talk about it amongst each other and they try to find a way to brush it under the rug acting like it didn't happen at all and that it doesn't need to be resolved. This is not accountability.

The patients at these group homes with the exception to two people out of the 30 people who live here have zero friends at all. Yet they have all day to make friends and do something. Part of the reason why they are so scary is because of this. The staff keeps reminding me to go out and make friends, I am guessing that they tell the patients to go out and make friends. This staff smiles when he says that he really wants to help the patients, ironically, I told him that the patients are in crisis of some sort and you are helping them, not the help he is referring to.

I seriously wonder how the patients are smart enough to shower a few weren't when they don't want to shower at all? At psych wards, they will never force someone to shower, they may spend an hour to try to get someone to shower but they cannot do this. You can imagine what this is like in a building with no windows. A clinician agreed with me that they should force someone to shower at one, but I know this would be a lot for the staff to do given what they are paid to work there, so really it is an impossible task to do, this is very unfortunate for everyone to have to deal with. At a group home, we were going to get bugs and the clinician told me to come to her not to report it to pest control, this was the clinician's effort to trick someone into not doing the right thing knowing the bugs will be there for years until he is bumped out of the group home. At the next group home, the staff does such a bad job making sure for instance the dishes are clean which they need to be within a few days, we patients have no dish washer, but it wouldn't matter anyways. What I have to do is look through the guy's window and see the dishes in the sink every 3 or so days, get the staff to tell him to clean them, the patient will clean them and then do them again meaning you would have to ask the staff to tell him to do it every 3 days so long as you are there. At the group home I was formerly at, I was told the dishes pile up in the sink and the overnight staff needs to clean them every time at 9 at night since no one puts them in the dish washer not even staff despite the staff putting a sign up that says to clean your dishes. One guy who lived there when I was there cleaned the dishes for at least an hour each night. People are assigned to clean the dishes daily it alternates between each person so you would

get “kitchen” one day a week between 7 people. So, every one of the people who live there is skipping what they have to do daily. If they are skipping that, they are skipping every other task that has to be done such as cleaning the big table we had for us to eat on. When I first got to that group home I was at for a year and nine months, the staff did a great job making sure you would do your daily task well. I think after five months of me being there, they quit entirely and occasionally told me to do a task which the staff made sure I would do. People seriously want to work at a group home like this I kid you not.

Another wild thing that I have seen, there is a lady that is incompetent at the group home, she is not smart at all, she barely talks during the day and needs help with having the staff pay her bills. She used to yell all night long and then the medications got her to stop except sometimes she yells for 10 minutes a day. She wanted desperately to give me \$5 for helping bring her groceries up the stairs..... does this make any sense at all? I am just saying how would she figure to do something like that and then to be told by a psychiatrist that she is lacking morals?

The group homes get grants that are not expected to ever be paid back from donors who don't want to pay taxes so it's a tax write off that comes from wealthy individuals.

Another off thing you will see at a group home, for over 5 months we were going to Walmart trips, only one time someone wanted to go once from the other program. Now suddenly in July, the people at the other program want to go so the staff must reserve two slots for people at the other program so now you can only go once every other week since two people at the program I am at will always want to go. Remember their days are not full, they have plenty of time to go, it isn't like this opened for people at the other program. Also, the staff has plenty of time to go throughout the day any day of the week. Why do the people now want to go when one of them has a car to drive places I have no clue at all. My point being, cancel this “weekly” event which was once weekly no problem with at all.

The staff would always be laughing and smiling at a group home I heard from their office, I think it was 6 or 7 employees at 2 in the afternoon would have a meeting with them alone and you couldn't get their attention that hour unless for emergencies only. This was supposed to be a serious meeting with staff on how to better the group home. I am sure this meeting is required for them, and this was at the group home that was a large building all patients lived in.

If you are so goal oriented and you go to a group home, only a few of let's say 30 staff will seriously think you are playing the system.

At my group home I tell them about the side effects from the medications that I get, I tell them a good amount of time. With that being said, at my group home they have not once documented it to share with others once.

They have to all wear masks because I had covid a few days before and they told me it went away. The staff is upset having to wear them all day. The higher ups did

not inform me at all, that was the reason why I could not leave the crisis group home for this group home.

At my group home, two people were told not to throw bottles of water and cans on the floor. The day after the products were cleaned up, the patients went right back to doing it.

At every group home they have a strict policy and a sign up in blue that says, "Hate Has No Home Here". The irony

They deem it bullying to report someone saying horrific things claiming that you are not allowed to talk about someone else's "business". Yet you wouldn't know what to expect when you come to a group home. Another thing these patients never got so worried about that they enter into a state of fear, I see a neighbor of mine talk like this for a minimum of 2 hours a day every day.

They took no note at my group home that I yelled about politics at night because the situation was ended, yet they have to type daily notes on the people who live here so I am sure the notes are almost always positive. Let's keep in mind at the psych wards, it is the opposite of what they will write about you.

I don't think there are any rules at the group homes. I thought the opposite where all these policies bring people down. These policies are actually for nothing, I've shown how trivial they all are.

Someone at my group home thinks he works an actual job because he goes to thrift stores twice a month and sells items occasionally at a much higher price than what he pays for the item. He makes around \$800 per year.

You can be pretty much anything but a racist and you will be accepted at a group home every time. If your ideology is your problem, what you can say is "oh I want to work on such and such", that has nothing to do with your ideology and fixing it.

I wrote letters to the staff at my group home to express the situations that were going on. The staff assumed by far the worst by them even after I told two staff that is how I voiced how to improve the situation the staff and I had. One staff had told me to read the messages out loud and that's it. At no point did they tell me to stop or warn me in any way, yet the head staff wanted me to go to a more serious group home for 3 days and said she would call the police if I didn't go with her.

The staff always says it takes a special kind of person to work a job like at a group home, I don't know what "special" would mean but I agree with this that having to listen to people's problems a lot will stress most people out.

I made the mistake where I thought the staff at a group home could just tell someone to go watch their favorite sports team instead of asking for "help." I didn't understand that the second option of telling them to watch their sports team will not work. The patients need to talk to the staff to calm down, "option 2" is not an option, there is only one choice with the patients that works.

They told me at my group home that they would go on all these events to places in the summer. They will not go on one the whole summer except for a weekly fishing trip that you must reserve.

A patient at my group home didn't know I hated someone he liked as a friend at the group home. He did not know when I met him later I did not like the person despite me complaining daily about him for over 7 months. Scary.

How does a staff at a group home know warning signs in a person? I seriously doubt this, only the psychiatrists may actually know.

The staff at my group home tried a drug bust on someone here who is the most innocent person you will ever meet. He was in the car with his friend, and he was selling him cigarettes. This guy goes to do charity daily and no one has ever complained against him. This is the one example that confuses me by far the most.

They treat every insult the same at a psych ward or group home, no insult is worse than something so minor. This means the staff chooses which insults are major and minor.

The head staff at a group home I went to told me that I hated her since I got there. That's the leadership they have taking no accountability.

At group homes they will never tell a patient not to talk about a subject that makes them angry, they will just let the patients try again the next day to not get mad at it. Do you see the problem here?

A patient at my group home checked himself into a psych ward voluntarily to get more attention from staff, he stayed a week there, and will not talk about one thing claiming it was too traumatic.

What the patients do is what I see as gambling with their mental health. New psychiatrists, new medications, new group homes for them etc. The patients are always hoping for the ultimate success that they can get. They will never be told there is such a thing as "too much support."

I told my clinician at a group home that I wanted to move to the next step of a group home for over a year. She told me that I was going to be moved to it and that she personally was arranging it every week she told me this. I talked to the head clinician, and she had no clue at all that I wanted to move on. The clinician had a master's degree. Yikes.

For some reason the step, up from a house group home to your own apartment group home has people who are more unruly, and the staff is less competent. How is this possible I have no clue at all?

The workers at group homes but not psych wards for some reason know all this terminology but they don't know when it applies.

They do not weigh policies at all at the group home I live at. All policies are the same, I can't explain why this is a bad idea but maybe you can for me.

The head staff at my group home told me to leave daily if I didn't like it. I told her to find me a place to go. She didn't bother to, not to be mean or lazy but because she didn't follow through with the deal, I wanted with her. She must have not gotten the message clear enough.

You will get far more attention from staff at a group home than a psych ward, this is just odd to me

At the group home and psych wards they will tell you that you are night and day better on medications

At my group home for nobody else they gave a lady the whole laundry day. She will yell at staff if she doesn't get it and they won't section her for yelling. Her yell was so loud I heard it from my place which is right next door from the office.

At the group homes they say you can never record while on here, what they are really trying to say is do not ever take a photo here under any circumstance, so even if you deem something a "good memory" with someone, do not take a photo ever.

This is my suggestion, keep the psych wards, however, close all group homes in America. Have the parents have to work with their mentally ill son or daughter. Group homes have shown a 3% success rate therefore they are not needed.

They create tasks for you at a group home such as to remind every week to replace the screen that maintenance took out but never replaced. One of the staff was wondering why I didn't want weekly rides with him to go to a place where you get one ride a week.

At 3 in the morning at a group home, a guy who studies psychology and medications all day long had his blood pressure taken, I doubt he took new medications or more or less. Haha.

At my group home, they had a large sign that said "DO NOT EAT SOMEONE'S FOOD" 4 out of 6 would if I didn't label my food, one would take it all if I gave him the slightest bit of it.

A guy at a group home first started the conversation asking me if I smoked weed, I said "no". He then proceeded to ask me over 25 questions about myself such as if I liked the movie Twilight. I said "no" to everything, he must be a zombie of some kind "weed, weed".

A professional at a group home agreed with me that if they talked about mental health in the schools teens would get paranoid so we cannot teach it in schools. So TikTok will be teaching it then.

One guy I knew at a group home for over 7 months had to be transferred from a crisis center to another program for a while.

A worker at a group home I go to has the most miserable voice I have ever heard. It sounds like a computer from the 90's, a voice talk.

I entered the group home so compliant and willing but after knowing all of this, I can hardly take a single direction from staff.

Someone at my group home yelled at me for not getting him cigarettes when he needed a pack because his license expired. I later offered to buy him a pack, he told me "No, maybe tomorrow I already have a pack."

If your parents kick you out, you will go to a group home and you will be deemed mentally ill for life. If you run away from your parents house as a teen, you go to juvenile hall.

A mentally ill female staff at a group home told me that she was "having a stroke" and walked away when I told her that I didn't intend to go on a weekly drive with her when she thought I meant that week when I told her that I meant the week after. Yes, this is seriously how the mentally ill respond and no it is not their way of saying they are in some way better than you as if to cover for a mistake they made in a conversation where she had said something so serious.

Someone who got \$300 disability, he would not pay any rent claiming that the room he had was leaking which it barely was. They finally got him to pay some amount and he said he pays "reduced rent" to me where he clearly knew it was 3/4ths your social security at this group home.

One of the guys who lived at a group home would get so upset if you were outside and you sat on the same bench as him when he's talking to the staff. He later would interrupt the conversation to talk to staff outside if you were. This would be the most obvious example of all.

They don't allow video cameras because no matter how you are viewed by society, the internet will get it right and potentially it could make local news something that happens in a group home. It would not matter if you were viewed as mentally ill or not. They didn't tell me on the first day no video cameras.

One of the head staff that I knew for over a year and a half told me that this was not that bad of a group home and there was one far worse she worked at years ago. I finally believe her now.

The guy who brought in the knife at the group home said he wanted to die sometimes to everyone when we were eating, I can confirm he is so full of it. But in Riverside, there is no such thing as a lie, ever.

I said this mainly sarcastically when the 18-year-old at the group home kept calling me "Helen (Keller)" and I ignored him where I said to the staff "I want a cut of your salary". They responded by making a face at me but also knowing that yes nobody wants to deal with him no matter how they tell me how great of a guy he is. This is the truth now that yes I also deal with these patients and only two staff members would come close to considering keeping my number being that I lived at group homes for over 3 years but yes the two staff would call me as a friend. I am not kidding; everyone is miserable in some way in this field unless if for instance they are a clinician where they make a good salary and more importantly, they can walk

out of the conversation if they so please like mine was doing after 5 minutes in the middle of a talk. Unless it was a last resort, the staff would not take housing at any group home Massachusetts would offer. One of the staff in fact lived in Worcester, so I do not know about him about I know with me it sure is a coin flip decision by this point.

No matter what human right complaint you file at a psych ward or group home, they will never be heard, ever. I did have a few meetings with a lady at a psych ward that the psychiatrist and I hated each other, but they wouldn't let me change psychiatrists at all. At the group home, it never works once. So, one member of staff will record your complaint filed on a sheet, but it goes to nothing. They did have a lady come by who worked in a high department and did this part time, but she didn't do anything at all except tell the staff my complaints I filed which were all legitimate concerns for the group home I was at.

I can give you such an obvious example where someone thrives off group homes and psych wards. Someone at my group home that I knew for 9 months, he talked to me daily, he would talk about how psych wards are to put in words an experience where people are there to gain from it. He produces music a lot. On his Facebook, he has a large poster of the movie One Flew Over the Cuckoo's Nest. He has been 11 times to psych wards and checked himself in voluntarily once while he was at the program. Just to clarify, he needs to be in psych wards for a long time given what he does with his body, but this guy refused to talk about his experience when he came back and got mad at me when I brought it up to him. Every time I mentioned a psych ward experience I had he would get mad at me yet he has a poster of One Flew Over the Cuckoo's Nest, so he thinks psych wards are culture to him, but he is so special the memories he had there he saves just for himself or he doesn't get it at all where he wants a better experienced yet reminds himself daily of the bad times with the poster. This is the guy that would talk to staff for 3 hours a day, I know that when he went to an AA meeting, he did talk to staff for an hour before and after it. This guy has 5,000 facebook friends and spends 2 hours a week making music with one of his friends but spends 3 hours a day talking to a staff? It shows you this guy has never grown up; he would rather talk to me and have me listen to his music provided on days he does not enter his phase where he would ignore you and only talk to staff.

The nurse in this instance in One Flew over the Cuckoo's Nest is correct to not joke ever with patients, she was worried the patients will become maniac she didn't find it funny. Welcome to my world that yes you want to get out of a psych ward, you can NEVER joke. Another thing, staff will never vote on anything such as putting on a baseball game. When there was a playoff game of hockey or basketball, they would put the whole game on except for one psych ward, they put on half the game that was on at 4 P.M. because someone wanted to watch something else. The TVs usually are on all day but at some they are only on for like 5 hours during the day or they may shut it off at certain hours. I think TV is now a human right at all psych wards, not sure though. At state hospitals, I think you can smoke a pack a day I know you can smoke but at the short-term facilities you can never smoke. There is never a vote on anything, there would just be arguments from it. Some of the

people in the movie it is so crystal clear they didn't have to be in the psych ward. In fact, this is not me speaking here, a psychiatrist would keep them no more for a month and they would be at group homes for life. The guy who went ballistic over cigarettes, they would let him out after at most 2 years at a state. In fact, that is something a group home would handle well. At one group home they held the cigarettes and let the patients smoke a pack a day. He may need to be sectioned because of that policy I doubt, but at the next group home you get unlimited times to smoke all day and night. That first group home is a crisis center that they cannot keep people at for more than a month. No nurse would ever get upset in a situation like that, a staff might but they know what is going on so at worse a few staff would take him to a corner and yell at him. He would probably get injected and go right to sleep till the next day. At therapy, they let you talk, or you can just skip if you feel like it. A psychiatrist will talk about what you did in the public but just so briefly and will ask the usual questions you don't want to answer.

A staff at a waiting unit made a face when I mentioned how crazy the group home is. I think he said they are or something, but he did say something to me of approval. He must see endless people from group homes.

Gang members in the future will abuse the living heck out of these programs and the psych wards to try to be both gangsters at night when they leave the program and act all intimidating at the programs knowing they won't be sectioned. Get ready for this America. Remember that gang members want to live in the best neighborhoods possible. They will certainly tell all their gang friends how to work the system for them. Yes, the gang members will be peddling drugs at night having the amount on them not to go to jail if caught with them, hiding them in the group homes since no one checks the rooms well at all and then using the welfare system so they get free housing meaning they have to peddle less drugs and more time to make rap albums for them their at their group homes which they can do at them.

At group homes you are never allowed to do any drugs or alcohol on the premise. However, you can leave the program for minimum a day and do all the drugs and alcohol you want. At the next program, road to a Mexican restaurant where they serve alcohol, and you can drink as much as you want coming back so drunk they don't care at all about it. To do this, you have to cross a road to get to the Mexican restaurant.

The guy who brought in a knife to the group home freaked out one day because someone drank a portion of his gallon of milk, we were all given by staff weekly from our food stamps and the cops almost took him to a psych ward. He insulted the cops a bit and the cops didn't care at all. He acted like someone attacked his mother right in front of him. In fact, he dumped all the gallons of milk and threw out all the deli meats in the fridge. Can I ask, do you know anyone on this earth who acts this way? I would completely understand if he dumped his gallon of milk, and he went to his room so upset and distraught from stress. This is not how people act over milk, ever. Can you imagine if this sets him off imagine punching the guy in a bar what it would do added to the fact, he probably always carries a weapon. This story you have to see it to believe it.

The mentally ill cannot separate a want from a task. Someone at my group home called a lady to complain for 2 hours on the phone thinking she had to over one of her 32 medications that she could not get one day. She did not have to do this she lived after all, nor did it benefit the distributor of the medications since they will not change a policy for any patient I would think ever. In her mind, she must be the leader and stand up for herself instead of taking what she views as “abuse”. She wants to yell at people she would do it all day if she could, yet her mind somehow makes this stressful on her I’m not sure how, there aren’t even words for a person like this.

What a portion of the staff does at group homes is that instead of having you yell at them or for instance if you called someone a “fat\*\*\*”, they will just call the police on you instead of yell at you to leave. The head staff at my group home would raise her voice to tell you to leave, other staff will never yell at you once and will call the cops so quickly which they are allowed to do which will escalate situation every time. Mind you, this means another 3 days to 2 weeks at a psych ward which the staff thinks will correct any situation. The staff will keep trying and trying to section you once they try once. They do this under the claim that you “threatened” someone by simply yelling which has happened to me yes. If the cops come because for instance you were in the office and you called someone a “fat\*\*\*” who got in your face, the cops will leave after 5 minutes and will not section you. If the staff claims you are a threat, the cops will keep coming back each shift until one group of cops takes you away. The staff will keep trying this because you didn’t leave the premise despite making no threats at all and just yelling at the staff telling them to “go away”.

There are a portion of patients that when they go to group homes, they claim for parts of the day “my toes feel funny, are they ok?” Something the medication caused for them, they will ask other patients this as if you are a licensed doctor.

We have a guy at a group home that after sleeping 8 hours a day, he sleeps more throughout the day. He doesn’t do this because he wants a shorter day because he’s down about life, he enjoys sleeping after sleeping the full amount possible. In fact, I have seen many times where people have to get their sleep for what reason I do not know where you don’t do anything at all at a psych ward. One of my roommates said he didn’t sleep much a week ago and he needed to make up for it a week later. Haha!

One of the guys who lived at my group home said he’s going on a vacation to cape cod for 2 weeks with his family, what is he going on a vacation from? He will still write his rap music while he is there. Plus, what will he do without the staff he hits up for 3 hours a day? Is this a vacation from his job of hitting up the staff all day? It probably is because he said part of being a famous rapper is being depressed all day since the rappers he listens to say that’s part of being famous which he tells me he is. Someone who lives with us told me that this guy would tell him that he was a “hero”, meaning he believes this is heroic to be mentally ill and he wants to achieve it. This is scary.

I think I wrote about this that nobody will take the blame for the patient’s inability to function in the public. The parents will not take the blame, the schools will not, the

media will not, the group homes will not, the psych wards will not, the professionals will not, the country will not. What this means is the professionals are just passing it on to the public. Suppose you were to constructively criticize a staff member; they will get so defensive after believing everything goes great and that they are heroes of some kind. No staff member will ever want to hear you say that they do a great job getting people to the next day but that this is all for nothing is what I try to say in all of this. They will look at you like you are a jerk of some kind because they know you feel you could not possibly do a better job than them nor could anyone that most mentally ill people cannot be helped ever. Remember, the psych wards tell the public that “we have the cure, it is medications and therapy for life.”

A worker at a group home told me we all have mental health issues, as you know me by now I could not possibly disagree more with this.

Workers seem to be divided over how much help one needs. I am talking about long term where I told an employee that I have gotten 3 years of group homes and psych wards, he said it can take any amount of time to recover. Other employees say, “you’ve done fine, you’re ready to move on, you don’t need care your whole life” It’s all complicated and I don’t know this to be a 50-50 split, but I must note the worker who I said I have gotten enough help by now got a little bit offended by what I had told him. This is a perfect example of contradictory advice and patients will always side with the ones who tell them they need the most care possible.

For some reason which I don’t get this at all, but nobody wants to work for Riverside which hires you full time, but they tell the workers the days. However, they have an influx of temporary workers who will fill shifts driving up to 30 minutes to fill a shift for like a day or two a week. At any company, it would be the opposite. I know with corporate they want to give workers part time or commission jobs to avoid benefits for workers. But for some reason in mental health, the workers pick themselves, I haven’t a clue why they would do this especially when they can pick the group home they want to work at that is close to where they live.

The 64-year-old man at my group home that every week he claims something is wrong with the place that for instance it will burn down, always talks about his family making him fail in life with us, and claims people in the public want to kill him; he did not say one thing to me or the staff when I got covid and was happy for me that I lost it having not much relief at all. Does this any make sense at all?! In his mind, the world must be solely against him that he didn’t listen at all to something serious that pertains to him that he could use to show that the group home was not safe for him to completely overlook what I told him where if I kept telling him every 10 minutes about myself having covid, his mind would forget entirely every time and knowing him, he would talk about baseball instead to change the subject every time.

One of the women at my group home who is on oxygen, she got hip surgery, she was in a lot of pain clearly by her facial expression, they let her drive home from the hospital that she had surgery at.

A head group home leader who has worked the field for over 11 years told me that is very hard to get most paperwork from anything medical because the medical field wants to protect all your privacy anywhere you go. Think of how many problems this makes, when you are telling them you are ok with your information going out to the public if need be to get documents about yourself. Add this to the fact that workers always want a fee for paperwork, insurance, potentially meet in person. The public will want more information hidden and so will the government, yes this will get harder and harder to get simple paperwork which means more angry phone calls from parents to desk workers over simple doctor visits. The government does not want any of your information to get out to for instance the Iranian government for the government to use against the citizens of America to tell them this what your country does!

One of the employees said to me for motivation and advice to get a job so I can get out quicker of the group home..... First off, you cannot leave quicker getting a job. The real reason why I bring this up is why bother? All your bills are paid, and if you need rides you get rides to appointments and two a week for need be. The economy is so bad where you are in no rush to possibly work, you will not be making more money unless you have connections in the workplace in I think every field there is. This is proof that these programs will keep expanding because people seriously believe that a social worker which they get at any program that they talk to weekly will give them some sort of life skills to make it so they can get the top job possible. Going to a program is the easiest way possible to get the social worker, from there a patient believes they will be made better and all their dreams of being rich while being a great person everyone loves will come true. Somehow

A patient at my group home told me that his doctor told him that he gained weight because of the medication he takes called Zyprexa that's why he's 5'9 241 at 25 years old. He also told me that if he didn't take the pill, he would lose a lot of weight over time. I believe this patient that a doctor seriously told him this..... if this were the case then people who cannot gain weight much if at all would use Zyprexa for bodybuilding since every skinny 18-year-old wants to be big to impress everyone, this is so comical.

I have to ask this to all group home workers, if we are friends and this is a big happy family we got going at the group home as you always tell me, why do you section people who live there? Do you ever want to be sectioned is it something preferable to have done? What is the claim being made? That I cannot trust myself with my anger? In that case, you are babysitting me to believe you must send me at the cost of \$2,000 a night at a psych ward where even you couldn't do it! This is a fact do not argue this! What is amazing the staff never wants to do this but will do it anyways because you got angry and yelled for over an hour, a completely normal thing to do given what goes on at a group home!

It works so much in the professionals favor those patients all these human rights complaints that are illegitimate in psych wards and group homes knowing very well that the legitimate human rights complaints will be overlooked every time. As if

someone would seriously believe you that a psychiatrist at a psych ward put your life at risk because of the patients they bring in.

The professionals are taught that you are never to report any incident unless if it involves you. Do you see something wrong with this? I'm sure with the staff there are disagreements over who needs to be sectioned at a group home. The staff will not always get it right.

One of the staff finally admitted at a group home I live at that the staff is not for 2 hours a day despite the fact someone was getting at least 3 hours a day from staff, yet I know the staff to never tell the patient this here.

This guy at a group home wondered why I would learn psychology from staff when it is free instead of going to a college to get a degree that costs over 30k for over 4 years. He wants to go to college to study psychology, yet he has told me there is no reason to learn psychology from the staff. Yet wouldn't he need to learn it first so he can pass the tests at college?! Also, why is his time so valuable to not do that, yet he talks about how he's depressed, and he clearly enjoys which I have shown before sleeping during the day after getting 8 hours. He has no plan of going to college for it or at least has no reason not to go for it yet he has every chance to given the staff will drive him to it. He even argued that he understands psychology and will give out advice to people yet told me you need a 4-year degree to understand psychology, keep in mind he only wants a 2-year degree and then work in peer support..... ugh. He needs to be a comedian of some kind, he will cheer so many people up with his ideas. If he were peer support, how could he help someone get back on their feet? How many peer supports are there like this since this patient wants to be one and staff will always tell you at group homes that since you are deemed mentally ill, you can become a peer support overnight (that's what they tell me)?

Some absolute clown left a crisis house group home to get .... Uh... sex in a certain way from a woman he met at a psych ward, so he had nowhere to go after he was done spending the night with her, he checked himself into a psych ward and then I saw him months later at that same crisis center. I think he told me he spent 2 weeks at a psych ward because of the poor choice he made. It makes you wonder if patients value anything other than one night of themselves. Was he willing to spend 5 months in a psych ward if that meant that one night he told me about since we were roommates? This is proof this guy is a freak of some sort, no better word to describe him. He even left behind a lot of his belongings not caring that he would have to buy new shoes for instance. Does he think his mental health needs this form of sex one night that badly? I would hope not but the alternative isn't much better when you think about it where he wants sex in that form so badly above all else that requires him to get it for one night. If you think about it, he HAS to do this, this is all about him, which means everything else he's costing the public, is about him alone his joy at any cost to taxpayers.

At a group home where they give advice to you, and then they pick sides with drama which you will see so much of at a place where 7 male patients over 18 live

together and it never is your perspective the staff take, you won't want any advice at all from them. This means all advice from all staff will be ignored.

The patient who I knew at the other group home for over a year, he gave endless chances to staff, and he liked all of them at a place with much more tasks where they will get mad if you ever go out to drink which he does at the local bar at the next group home he's at with me. Now that he is at the next group home with me, he does not like one staff. I know him well enough and by reading this you would know he did not give one chance to one staff here to say "\*\*\*\* them" to me..... how would you figure this if you were this patient? This guy also, he got caught watching pornography at the group home, he did not care one bit about it having no shame at all being caught nor would he be mad if you ever brought it up to him. The staff did not care at all either to tell him to stop watching pornography. This is a textbook example how the staff at psych wards and group homes do not want you to ever reach your goals when they cannot even tell you when you are wrong to do something.

A guy who lives at my group home asked me for a roll of toilet paper, he said the staff is not there and I think the staff would give it to him. He says he has to do this. Two things, he can walk to Dunkin Donuts a 3-minute walk to crap there. Number two the weather is good he can walk 15 minutes there and back to stop and shop to get toilet paper. He gets mad saying "what the \*\*\*\*" like I am preventing him from crapping as if I am his mother or something. What makes it so bad too is that if I were to ask for a roll of toilet paper from him, he would never have it. What is amazing is his voice sounds like he doesn't care about anything at all when he talks to you where he would never raise his voice for any reason whatsoever, yet he has ability to yell at you whenever you walk away in the middle of the conversation which he always does to say, "WHERE ARE YOU GOING?!" What I also realized is that he didn't ask to crap in my place, meaning he wants a product from me not to crap like he claimed to not even ask the question of going in my place. The thought never comes up once to ever store up on anything, so you do not have to keep going back to a store. Me telling him no to everything, will not matter he will keep asking other people, this is why the group home should have 200 people as neighbors for him alone so he can keep going when he doesn't get an essential from someone since every day he is always out of something like water, cigarettes, food, toilet paper, soda for his dinner etc. What he can't even realize is I don't have a car, so if I give him a roll of toilet paper he will never replace for me and offer me \$5 instead, then I have to get more toilet paper myself. How does he make this my problem by getting upset at this as if I am some jerk for not teaching him a life lesson which he is here for? I have not a clue. He will always have his pack of cigarettes daily, he will make sure of this one item he will force himself to get if he must to get it. He thinks he is still at the other group home where you can just go to staff for something some patient who lives with me pitched the idea to me, this patient may be right that the guy's brain cannot accept something new yet they bumped him anyways. Would you guess that this guy loves Joe Rogan and listens to him daily? Can't the staff themselves explain this to him how a program works? Is this too complicated for a guy who reads every now and then? He came to this

place in group homes because he says, "I wanted housing", he really came a good part because he wants a staff to talk to him to entertain him and make him feel better about his mental health issues. Yet at the next group home he went to, he did not want to talk to the staff all..... could this guy get dumber? He's just wasting people's time and money, he has no intent of ever becoming prosperous in society if it isn't obvious that the staff must like exactly like the description he wants so they can serve him 24/7 for him to go from talking to staff all day long at one group home to telling me "\*\*\*\* them" at the next. If you meet this patient, he will tell you "I'm doing the best I can, I want these things in society etc." He only wants to go back to another group home as he tells me, because he wants to be served more as if it isn't obvious enough. Then he will tell me "I don't want to go back", then the next day "I want to go back". He reads books all day, you can just tell that he will only read books that tell him what he wants to hear despite the wide range of subjects he covers. He does not want any idea challenged at all, ever meaning he doesn't want to learn yet he could deceive you into thinking such if you saw his book collection.

Another thing that doesn't make sense in psychology, a staff will work with you and talk to you to help you get out of your head for at most an hour a day which you get an hour a week at the group home guaranteed with your staff assigned to you. This is very healthy for you which I believe. You are free to spend 15 minutes with the staff, they have no issue with this at all, this is never seen as excessive by them ever. I agree totally this is a good idea versus staying in your apartment all day long during the winter since you don't have a car to at least leave the apartment. However, if you go past this hour at like an hour and 30 minutes which the professionals warn not to do, you will get stressed out or just have this ugh feeling having these deep conversations about football. So really, there is no way of cheating this by calling many different friends all day, messaging people on the internet all day, taking advantage of the staff offering you time to get out of your head. Yet in this field which I have seen at psych wards, people will try and try nonstop between going to all group therapies to talk about themselves, they talk to everyone there as much as they can who relates to them. No professional will tell someone to stop doing this. In fact, I told the staff I wanted 3 hours a day when I got my car to go drive to counselors which I think is the maximum you could possibly do during the day, they never told me that is a bad idea though they knew it was, it wasn't that they were hiding it, they don't want to discourage someone who may think they need that kind of help, yet the patients won't listen anyways so there would be no need for the staff to spoil it.

The patients claim all these mental health issues, yet whenever you see them sitting outside at a group home, they are never venting, and they will never ask you to leave them alone. They listen to music all day long. If ever you come over, they will invite you into the conversation provided you talk about what they want to talk about, is this a sign of mental illness in someone? This would indicate the opposite! It is so obvious by looking at them that they have either never had a hard day in their life they want to move on from, or that they have moved on from it yet all they claim is that they are depressed in some way. I had one guy at a group home who

clearly wanted to be left alone at times, but I am not buying it at all, that's just who the guy is and he wasn't doing good at the group home because he didn't like it, it wasn't like he was suffering from problems in the past yet in his mind he must be convinced of it because he always claims depression and the last time I saw him he bumped up the dosage of medications he's on or he added on more medication. One guy at a group home was so special, he would always walk over to you to play his music, but if ever he was having a bad day, he would just ignore you entirely for the whole day except for the staff he spent three hours a day with. Does a story like this sound like someone who is seriously hurt in some way? He even told me that life is for "much play and little work", yet this is the rapper who claims that psychology is a full-time job that he must do as I have shown before. So, which is it in his mind? He would go out for a few days to record the music he wrote a week, yet he will tell you he doesn't enjoy doing it. Yet he can somehow play his music in front of you every time not thinking it was stressful for him to have to keep making more songs, I would think he would be reminded every time he tried to get you to listen to music and would just stop walking over towards you.

The patient lady at my group home who takes 32 medications daily, how does that not destroy her liver? I thought past 8 a day it would? What would be the maximum, I do not know? I would think by 70 daily it sure would.

Asking anyone who is clearly upset "how is your mood?" several times throughout the day, all that is doing is reminding him of why he is upset. The best thing to do is keep changing the subject back to something so simple like "what did you eat for lunch? Was it good?" I know it isn't terrible to ask someone that question; but it does something to someone to make them worse as I have seen with a patient at a group home. To me it is such a silly question, you know what his mood is, this doesn't show at all that you care for the patient. That question should only be asked if you are very concerned for someone that is not in a psych ward as a way of checking their mental health status.

One good thing I can say about the staff I just talked about who was a big republican, he would call me down at 8 at night at the group home to watch Tucker Carlson on Fox News with him. I hate Tucker Carlson, but he and I enjoyed talking about the material on it since I will give you insight here that I would obviously vote republican in America if I had to choose. But they fired this guy, so yeah.

I've seen so many mentally ill patients at group homes that drink at least three energy drinks a day and they drink 5 cups of coffee a day, some will tell you it is to offset the medications how they slow you down (not sure if this makes sense at all). Why do any of them need taurine throughout the day? This is an example where they clearly never grew up, it gave them a good feel, and then what they do is lie about it claiming it is to get them through a day. This is like a child with a candy bar that you have to pull out of his hands because he's had too much, and he will get sick from eating it. The only difference, the mentally ill must know the maximum amount of sugar they can take in before they get a terrible stomachache from it. Do you know what would make me mad? If Red Bull lied and said that their product improves mental health because the mentally ill will then tell you every day to get

your attention “Red Bull has done studies and has proven it improves everyone’s mental health” as if there is this groundbreaking new study done, conveniently it would be a one that tells the mentally ill what they want to hear to show how much they care for the earth to spread this message to everyone they know since mentally ill people believe they are heroes of some kind already.

One of the patients at my group home has over 100 titles of his job as being the top religious leader on his Facebook page. Huh?

They want you to reach your goals when you are a group home, their first concern above all else is for a patient to get their priorities set, that is what brought them to one.

Some of the workers don’t blow you off at all. Most of them do a good amount of the time.

I didn’t know this my whole life; you can have at most an hour a day of pure drama. I remember when a staff at a group home came in my place because my dad brought her in. I was so embarrassed at the time, and I told my dad don’t do this. I was on my phone trying to calm myself down and distract myself from yelling at her. I didn’t know at all that I could keep bringing her back in instead of criticizing the job the staff did which I did at the end to make a point that I was right. I literally could just be as dramatic as possible not yelling but saying “you guys don’t care about me at all, and I want a better staff since I am a patient here”. I now know this will not get to your head at all, yet I was so upset at the time for my dad doing this to me considering myself and this female staff could not get along at all and she got me very angry at times. This is embarrassing for all three of us, we are all adults mind you at a group home where I am here to learn how to fit in society! What makes this even worse, I clarified my stance later on why we had conflicts in the past without blaming her and just explaining why I did what I did in certain situations. She then liked working with me a lot, we got along really well but there are at least two examples I have where she can be hard to work with where you have to walk away and try again in 30 minutes with her which worked every time but I don’t want to share at all the stories because she quit the job and it is just excessive to even talk about.

One of the workers I kid you not, stole McDonalds from me after a bet where he would clearly remind me all day long if I didn’t give him the money for it. He then blamed me for not asking every day when during that week I think he told me to “ask on Friday and I will get it for you” where he did not work three Fridays straight. I ignored him for two weeks and then he finally caved not to give me McDonalds, but he starts playing it like you’re my friend yet constantly talks about how white people are “oppressors” and he knows the truth about mentally ill people. In the past, he would gladly pay for McDonald’s for me after losing a bet which he did, I already knew the worker for over a year. He clearly did not want someone to ignore him all day at the group home knowing I could do that, and I sure did where every time he opened the door at the group home, he almost made a face knowing I am sitting in the other room. At the time, I did not understand I could use a worker like this to purposely forgot how he stole money from me to then say, “hey you know

we are friends and all, can we talk about mental health since you have a degree in it?" The worker stealing \$7 from me, that isn't much to me for the insight he can give in the field. Haha!

A worker at a group home said you can go to a therapist and tell them your goals of improving your character so you better fit in with society, a therapist will gladly work with you and give you a date for how long to meet with them over probably a span of months at most. They clearly are not going to keep you for years and years convincing you that you need the help. They will not mind at all having you as a client. This is correct of the counselor to do, and I appreciate the worker telling me this!

One of the people my age at a group home, I offered him a soda last night, he said he wanted the soda for the next day and that he didn't want a soda that night despite me telling him that I would give him one that night and one tomorrow which he obviously believed me. He then comes at 2 P.M. the next day and knocks asking for the soda. If it is not obvious enough this guy has no task sheet whatsoever in his life, or rather his mind comes up with things at random. Remember, he has no tasks during the day, it's not like he forgets the night before I gave him the soda that he would want the soda at 2 P.M. yet accidentally said he wanted the soda at night. He is at a place where they will gladly give him a task sheet and says he comes to a group home for therapy. Ugh.

I can show you my group home they plan NOTHING out. The van we need to use to go on the "1 to 1" that I get once a week no more than that where it must be done on Tuesday, it will get backed up on what the worker claims is "scheduling changes". My staff member can drive me with his car he owns, but he will never do this once he has stated that he does not want his car to get more mileage. He has already delayed me two days of the week and then says it will be either "Thursday or Friday" (so unprofessional, pick the day for me since I can't). He even says in the email if those two days do not work that we can plan for next Tuesday (ok?). He then ditched me the next day telling me the answer is most likely yes but then changing his mind later. Mind you, there is a policy that no other staff can ever drive me for this "1 to 1". This is the same staff member who will tell you for "help" he will say "take no days off". That's just comical.

Do you know how special you would have to be where you own a car at a group home, but you expect the staff to give you rides for appointments and you go to the events they plan such as the weekly gym outing? Yes, a person here is like this.

The patient guy I keep talking about at my group home who asks for toilet paper who wants to go to college for psychology where he would be a peer support, he showers fine, but yet he grabs used cigarettes off of the ground that someone else smoked and smokes the remaining bit on the used cigarettes, what? Would he teach one of his patients to do that as a good idea?

There clearly is a shortage of clinicians in Massachusetts because Riverside only has one head clinician that makes great money. All of the other clinicians either quit working for Riverside or they worked in a different department for Riverside.

Clinicians are there to calm down the situation that is going on in group homes, they are needed to prevent sectioning. Clinicians are not allowed to section in most cases probably 98%. This is bad but not horrific, let me explain. The group homes need “emergency services” whose title is either called evaluators or ACCS (Adult Community Clinical Support) above all else to make phone calls all day out of the Crisis center. If there were to ever be a shortage of evaluators/ ACCS, who will make the phone calls to work with people in crisis in Massachusetts to make sure the crisis is dealt with correctly?

Whoever thought of this really thought it through good in this example because a worker confirmed for me that back in the 1980’s you could stay at a group home for a long time over 10 years maybe for life if it continued that way where this would have been a mistake in today’s world. Someone would keep using a group home staff to do all the cooking for them, all night a staff to watch you if ever you wanted to talk where the staff must be always awake, would always have to clean up after the patient, would prepare all the medications, the patient would never have to work so they would smoke cigarettes all day, the patient would go out to smoke weed with friends on the weekends, give at least an hour of therapy daily on top of the rides they would get to therapists daily. Someone would purposely stay at a group home for life, this would be something far too incentivizing for someone to pass up and so many people would do this in America, the group homes would be filled!

I know one thing that group homes will never take a white nationalist. I asked a staff someone were to ever own a nazi flag would they be kicked out and he said that’s a huge concern and yes it would be taken down immediately, most likely you would be sectioned for it immediately.

My mother, trying to be nice gave gift cards and treats from bakeries to the staff. The psych ward took the bakery treaties no issue at all. However, the group home told me that my mother cannot give them any form of food or gift cards of any sort, the group home leader handed back a gift card that my mom gave the staff to me where the group home leader was a big upset about it claiming that if the group home leader on her part, accepted the gift cards and food, that would lead to special privileges given to me. The other group home didn’t mind at all to accept bakery items from my mother where they had no issue, but they would never accept a gift card from her. I have an issue this, I’ve already shown the staff at group homes give out special privileges to patients who live at them and then hide it. Yet, the group home leader tried being professional about a policy the group homes clearly have when the special privileges they give patients took me awhile to figure out. Seriously?

I don’t know how it is possible to stay for life at a group home. If you try to do this, the head staff will notice and will make sure you leave the group home on time. The ones that stay for life at a group home, they are all older than 60, maybe that would be the way where the government steps in but yes I know people my age who try this and the staff has told me time and time again it is not policy for them to allow this. If they did this for a 28-year-old, they would be prioritizing your illness over

everyone else, as we know, every permanent illness such as schizophrenia or depression is all scaled the same for everyone diagnosed. Dual diagnosis goes to nothing, it will not give you more benefits such as a higher social security paycheck per month. Someone I know is trying this at the former group home I was at, he's still there after 3 years (wow), but they are working to move him to the next program. I don't know why he hasn't, but he told me that the head staff told him he could stay for life if he wanted to, knowing that head staff lady so well, she probably told him this to make him feel good about staying at the group home he's at when he needs to be bumped to the final group home where I am at now, yet he is still there.

One of the staff at a group home told me most staff have the issue that when they first start there that for the first few months at least, they talk to the patients all day and keep the conversations going far too long when the conversations must end because hey you get to meet new people it's a good time. Since group homes keep hiring new employees same with psych wards, this problem will just keep going on and on where patients must learn to end the conversations after an hour and 30 minutes at most.

A staff at my group home equated people feeling the need to visit different counselors daily to me needing food for my place. He said the 1-1 is a privilege you get not a human right. What he cannot realize is that the 1-1 is needed since I cannot walk in freezing cold weather to Stop and Shop since the walk is 30 minutes there and back handling groceries. He himself has said the staff is not to be talked to all day. This is worse if you think about it, he's saying that rides to therapists is a human right and a ride to get food which he will not ever give is not. He eventually said, "then get a car", too late to say that sir. If the conversation continued, he would have said "wait until Sunday when the staff takes everybody there", isn't this the same place that broke into my place after I didn't go to the office for two days in the winter?! He did say "you can get an uber", what a bail out for a guy that doesn't get it, who doesn't understand priorities or to keep his speech straight.

A staff at my group home told me that all people who live here need and deserve equal attention from the staff be it how long it takes. Let's think about this, we all deserve equal attention, ok fine. NEED?! Compared to a patient here who talks about people wanting to hang him from a noose at a psych ward all day. This is so bad for them, they cannot read warning signs at all or accept that many people are at a far different level of mental illness than the rest. The other staff at my group home told me some people at the program need to be at a state hospital their whole life but cannot because the state hospitals only last for so long. So, which is it?

They hire as young as 18 at psych wards and group homes. What 18-year-old has an understanding of life, psychology, great social skills, can understand warning signs in someone? Do you seriously think an 18-year-old can help you when you are 50? An 18-year-old cannot buy cigarettes nor purchase alcohol in America, yet they can somehow give help to an alcoholic?! At minimum, an employee needs to be 21, but they will take anyone who can drive at a group home given the fact only so

many people are willing to work at one! Heck, an 18-year-old can use the staff or the patients to buy them cigarettes, I know Riverside well enough to not fire an employee like that nor even discourage a choice from someone like this. An 18-year-old can work a psych ward, but they better know when to tackle someone or put someone in a chair, it would take a lot to fully understand when need be for this.

I can prove they do not care at all how many times you get sectioned, not that they don't want to do your job to talk to you after many sections, but they do not care in the slightest which makes you wonder if they care about you despite being on a salary and enjoying their job as they have claimed. Before I start this, Riverside does not want to kick you out ever because they deem you a threat to society and they have a job to do to keep you away from society to the best of their ability while still housing you and trying to work with you in some way. I have been sectioned 8 times within a 3-year span at Riverside, one the ambulance took me, and the waiting room released me not thinking I had to go when I was awfully close to going, one voluntarily, and one I had covid so they didn't take me to a psych ward at all. To add to this, I have also been threatened to have the cops come if I didn't go to the crisis house for 3 days, yet there was no spot open, so the head clinician quit at it. The cops have even come more times for me but did not section me in I think 3 instances. The head clinician has a meeting almost every time after a section in the psych ward, the other clinicians, group home leaders, even a higher up clinician which I have had will have this meeting over skype with you that you cannot avoid if you try. Afterward my 8<sup>th</sup> section, I tried to talk to the head clinician only to tell her that I want to avoid being sectioned and write a system out where I will not be sectioned ever again so I will be taken through uber to a hotel if need be. I needed to talk to her clearly for both of us to make sure a section never happens again, she had a staff tell me she was busy that week, I asked the next day the staff told me she was coming but never did and that she had my number so she would call yet she told me she would call that day the day before. I then tried again next week which a staff told her when she was in the office, I didn't want to knock at all figuring she would say she is busy, so I didn't. So, it has been over two weeks of asking for her, she has not gotten back once in any way despite saying she would. She can stop by every week (?), but it is inconsistent, and the days vary, she will only be there for about 3 hours, she makes a great salary. I totally get that she may be incredibly busy, but it just shows that after I told the staff it would only be a 5 minute talk with her and they informed her of such, that this woman could not possibly care less about you if she tried, yet this is called "help", no, the help you get, you must go to and keep asking for it. Think about it, I just want to clarify something with her, and there is simply no way, she didn't even give me her email for me to email her back and forth. If I call her number which I can get easily because it is on the board in the office, she will ignore it, I promise this. What she must figure is that the staff always has this all under control, but yet all of this would indicate the opposite when it comes to my case! I truly am amazed that they keep taking me back to the group home! Possibly, you could be sectioned an infinite number of times as long as you apologize to the staff after one even if you called

them every name in the book figuring you are never going to hit them, the staff clearly trusts this in full. But then this brings us to another point, why section me?

The staff are not your friends, they have told me this nonstop between programs and psych wards. However clearly, people always need the staff between medications being handled, handling all bills, handling all appointments, rides, therapy from staff for hours, daily check ins to make sure you are cooking food, weekly checking the apartments to make sure they are clean, calling the staff up to report when they are being "bullied", there is a word for the staff, guardians! All the staff is trained to mind you, all you have to do, is never criticize what the staff does, the staff will never insult you once. You would think I am describing teens to you where most teenagers need this not adults past 28! You will never wonder why these group homes are NOT for life. Heck, you hate your parents for not wanting you to smoke weed all day, good news, these staff will allow you to be provided you leave the program!

The staff at group homes will always hide from you if a patient wants you kicked out is telling the staff daily to kick you out. This is because the staff wants a big happy family but will never tell this patient to stop doing that which by this patient doing this it ruins trust for good between each patient. Really, they want to hide what another patient who live with you think about you as if the patient reporting you will somehow stop doing this. Let's keep in mind I am the one who can be sectioned not staff.

One of the staff at the next group home who is not mentally ill and has worked for Riverside for 5 years with a college degree in psychology, he told me to "move on" after shielding everything a head staff does at the other group home as if I needed to work with him, this guy finally quit after trying to get me to see some sort of good in her, figures where both she and I can never get along ever.

The autistic patient who was 18 at my group home who constantly called me a "retard" and "Helen (Keller)" when I ignored him, he never told his best friend there that he was autistic which his best friend told me nor tell anyone. He must forget he's autistic in his mind because I know him, he would deny such a thing yet defend taking daily medications. His best friend who is at my group home wouldn't tell me what his diagnosis was, his best friend thought it was "bipolar disorder". He failed a boarding school where they don't give homework and the tests are joke the worker at Riverside told me, he failed it because he smashed staff's cars because he got so angry one day. He quit the high school the town signed him up for as a senior after 4 days of going. He would talk about all these stories from Perkins is what it was called, the stories would go nowhere.. He called me a "fag" when he bumped into me in the kitchen, no, the gay staff member did not care one bit to even tell him (wow). When were he and I yelling at each other he would threaten to call the cops on me claiming I was "escalating it" (someone taught him to do this?!). He would talk about having sexual relations with women all day but would never talk to a woman when we all went to a mall together. He would watch Fox News, blame you if the channel ever broke (wow). Even worse, if you didn't agree exactly with his view on Joe Biden, he would insult you every time and he would say his views out

loud. His best friend told me the FBI stopped by the group home looking for him because of something he posted on facebook but didn't file any charges against him (wow!). He buzzed part of his hair, but he did it so wrong, it was funny to look at. He always wore glasses. His grandfather was worth over 1 million dollars but would give him not one dime, now I know why. He vaped in the van knowing the staff was in front of the van and would take offense to that, the autistic teen didn't care one bit. He made it between a year and a half and to two years there. I made tacos the night before, he said that we eat tacos every day and I was an idiot for cooking tacos at all. He took the leftover taco meat and added lettuce and cheese to it, I told him I made the taco meat the night before and you complained the whole night. He then told me "Does this look like a taco to you?", I told the staff and the staff said, "just ignore him". He asked if he could have some of my big tub of ice cream, it was half full, I said he could have it. He then eats half of the tub within the next day, he said "you didn't tell me how much I could have", that was his dinner for him. He would shower for 2 hours a day minimum (wow). He would bang so loud on the bathroom door if you didn't answer his bang for some reason saying that he had to take his shower right now despite there being 2 showers in the group home. He would talk over you in the car and would have to always be always talking (he's not the only one I met who does this action). Someone's room was horrific and smelled so unreal you would have to smell it yourself. He looked at me like I was dumb, and then he took Lysol and sprayed I think the whole bottle across all the floors hallways thinking that's exactly what the smell needed to get the stench out. He got caught several times bringing in weed in the program which he smoked later after I left his best friend told me. He tried having sex with the head staff and told me that she was way out of my league. The head staff didn't care at all that she knew he wanted to have sex with her, I forget if I told her or not. He needed the TV all day and would take the remote out of your hand if he needed to. One time, he walked away, I watched the TV, he came back from being outside in 20 minutes, he went right to the staff and the staff told me "You need to share with him, you should have known he left and was coming right back, why didn't you ask him if he was coming back or not?" (As if there was a policy out of the thousands there that I would know offhand, staff expects me to know that the autistic teen wouldn't abide by). He would laugh so loud throughout the day for hours. If you see him in person, you get a good sense he's autistic too. It gets worse, I just now found the Perkins website, it says it is for people who need special education for both males and females. Perkins website gives no such indication that they would ever bring in a guy like this. Riverside had to hide his information from me at all costs, so they would never even hint that he was autistic, yet they knew it, seriously Riverside, you brought in a guy like this?! The head staff I do not make this up would go to my room to complain about me and then claim I abused her in some way.

One of the staff at the group home who is not mentally ill and almost has a 4-year degree at UMass clearly lied here, he told me that "we have conversations with people here that you do not hear about because it is meant to be private, but they do happen". This happens once a month, what he said would imply at least 4 times a week of talking with someone.

This patient at my group home is so lazy there are not even words. He needs soda, 2 cans a day for meals. He could have got them on Saturday when he went out to Walmart with staff. The next day, we leave at 10 A.M. to go to Stop and Shop, he sleeps in. I think the Walmart thing is more absurd, but don't discount the Stop and Shop where the guy already takes naps throughout the day. He can't just get up and go right back to sleep after the short trip? It makes you wonder, if he had the chance any day, any time, would he buy them with his food stamps that he has plenty of? My answer is obvious here, no!

One of the staff at a group home, he always told me "Well the rent is a good deal, you get weekly rides, the apartment is a good size, this is a place anyone would want to be", he did not mean this is a "sweet deal", he clearly wants to bump me out of the program sooner rather than let me decide how long be it for life. He did not want this conversation we were having at all. This is what I think, he must not want to be used, ever. Yet he's the same person who said schizophrenia comes in many different forms. Figures, that staff has to change how they present what your life will be like here. If you play your cards right, you can really enjoy programs way too much. Plenty of the patients here say they are getting lawyers to sue for human rights abuses, but you the reader know why I would get a lawyer. Haha!

The staff lied about how you cannot video record anything at the group home, but you can take photos. Someone who lives here who would know if she can or cannot told me you clearly can, it figures.

I figured it out, since the group homes are nonprofit, grant, health insurance funded, they get away with anything. If it were government where they clearly push people through as fast as they possibly can at the group homes, parents would be calling too much the government to scold at government officials for just pushing their 28 year old son or daughter through on purpose by saying "oh, well you are ready" after telling them they needed all this help for 3 years when their son or daughter was told they need 24/7 support for life from a psychiatrist! Think about this, the government handles Social Security, Section 8 vouchers, and the food stamps. Didn't the government think it was wise to skip running these programs that go nowhere where they clearly put some thought into it? Imagine if the government ran the psych wards, the places they get 1 starred through Google all day long. If the government seriously ran hospitals, that would further paranoia the schizophrenics who are already beyond paranoid to begin with, we all know this.

One of the staff told a patient at my group home that he cannot keep using the water fountain they have to refill his small water bottle daily. They weren't strict on it at all nor do they even care about it, but to even tell him is wow. This is because I was told I can refill daily if I want to and there is an elderly patient who already does this every night where they won't say anything against it. No consistency whatsoever or any sort of discipline.

At the group home, when we were in the van to go to Stop and Shop, a patient changed his mind as we were driving away he caught the van to tell the staff driving the van that he wanted to go..... wow.

The staff at group homes will always hide from you if a patient wants you kicked out and is telling the staff daily to kick you out. This is because the staff wants to make it seem like we are all friends but will never tell this patient to stop doing that which by this patient doing this ruins trust for good between each patient. Really, they want to hide what other patients who live with you think about you as if the patient reporting you will somehow stop doing this. Let's keep in mind I am the one who can be sectioned, not the staff.

The head clinician must attend to all emergencies meaning that she has to drive I think 25 minutes to each of the 7 group homes with exception to the crisis center that is handled by the clinicians there. In fact, she had to attend an emergency when I wanted to talk to her, I thought she blew me off being that she is so busy, and you can tell by looking at her. Remember this will get worse and worse in America being that mental illness is expanding so rapidly.

Never yell at the staff at a group home. Comply immediately with directions they give. You are free to yell at the patients at the group home. This way they will tell you to leave you can take an uber and come back in 3 days. If you yell at staff and criticize them, they will certainly call the cops.

Repeated cynical issues will get you kicked out of a group home, not one. Think of how bad a policy this is.

They don't understand what hate is at a group home. They believe in the future you will get along with anyone regardless of the situation. In their minds they believe there is so much hope for you to never hate someone all the professionals feel this way. That's not at all how the world works.

Here's how senseless group homes are, they tried so much to push medication on to me and finally gave up. When I said I wanted to stay longer, they instantly said no to me. Why did they even bother to waste my time pushing medication on me I told them I never wanted to and showed them the reason why? Is this the help I get? Huh?

The staff at group homes will every time talk about someone who talks about people wanting to hang him from a noose from a psych ward from 78 to 9 at night. They are taught to do this every time. The staff thanked me once before for bringing this to their attention. Yet the staff did nothing to get the guy to stop talking about it. I told the staff I would record the guy who does that. The staff instantly changes the subject knowing that yes I could record the very mentally ill man who talks like that for hours. As if their lie couldn't be detected right there. The staff will never let you report this to the police, ever. This staff will tell me personally not to ever say material like that in public but will never say it to that patient. The staff will lie and say that they tell this very mentally ill man in private. Riverside must think we are all stupid.

The group homes must file to a clinician if you threaten to harm yourself. If you do it again then they will call CCCS.

The staff at group homes play it like they are your friends in real life. They must think you are so stupid to buy into it thinking you could. They will not give their numbers out after the program. Does this sound like a friend to you? Is there something they don't lie about? One of the staff is so weird there is not even words, he told me a female staff could be my friend after this and give her a chance to get along with her since it wasn't working between me and her at all. He then told me recently this stuff rarely happens between staff and "residents"? He apologized and said he misspoke. What? He has flip flopped what he has said in the past. I know him well enough, he wouldn't lie to confuse me on that, but where is this coming from when he's a 4-year graduate in psychology?

They always tell you at a group home you are to get along with everyone who lives at a group home and that "you decide if you will be sectioned or not in the future", they also say we are one big happy family (in their way of saying this). If you go to the staff and say, "hey I am getting along with all of my neighbors". The staff could not possibly care less. This is your "support"?

Group homes policies are this and this happened to me, you change your behavior every 3 or so months, 3 months ago your behavior was fantastic, now today it is horrific, and the staff cannot deal with you. However, you the patient are to trust the staff at all times despite the fact they do not introduce you to anything on the program nor teach you how not to be sectioned. They will call you a "threat" and then change their minds months later. It gets worse, Riverside lies to you all the time and when you need a head clinician's time, they are never there, unfortunate.

When a clinician, counselor, peer support comes to take a patient out to get takeout once a week since the patient doesn't have a car, that's not called therapy where both talk about McDonalds and what they both like about it, that's called a perk! Therapy is supposed to be difficult and want to get you better, not a "good time" because that is what they are both doing here would be, your own personal paid for friend. I have seen this firsthand, yes. This is not doing your job under the claim of "curing depression" like the professionals will try to claim here. Also, notice how all who are listed are the exact same here with doing this perk! No, I will not debate this, taxpayers fund stuff like this and now I know why it is not for life. Someone who supports both the professional and the patient when reading this, I already know will instantly call me a "right winger" as if this is my goal to stop this event for my "political party" I already know to try to stop this event they do at group homes. If you do this to me, please never handle finances ever, have an accountant handle all of your bank account, I don't trust that you can handle a bank account.

I could not have been more wrong here, there are a few people maybe 2 out of 70 I met, who had nowhere else to go at the crisis center, so they checked in voluntarily and were told they were schizophrenic for life. But the overwhelming number of people I have met at the 3 group home centers, they need these programs for life so bad. This was one of the biggest mistakes I have ever made in my whole life where I should have read everything into Riverside.

The head clinician will call the CCCS and hide it from you, so you fail an evaluation immediately, that is what the head clinician is taught to do. Only the CCCS has the

power to call the ambulance on you. The staff confirmed it is a team decision to section someone from a group home, yet the head clinician knows exactly what to do to get you sectioned.

They have the money for a ping pong table that was over 150 dollars, but they don't have the money for a DSM V at every group home which costs the same. What?!

At group homes, they have to write in refused medications for both morning and night shift, whatever.

They shield people who claim that people want to hurt them in public by keeping them at group homes where the staff is taught to never call the cops on them ever. I have examples as proof of people staying for life.

To go back to a group home from a psych ward, you must have at least a phone call with the head clinician if you were there involuntarily. An off rule.

One of the staff tried talking to a patient who is crazy at my group home, the staff gave up after one minute of talking to him and it wasn't the staff's personality to ever do something like that. Haha!

The reason why they never want to kick patients out of group homes is because then someone can start over. What this means is they could have been months away from getting Section 8, then the patients will go to a psych ward and go to a different program where the program will take minimum 9 months to fill out completely paperwork needed to file for a new Section 8 voucher from a completely different program run by DMH. This stuff happened to me, and I've seen it where they give up calling me a threat after each section. I've also seen people who try to be in programs for life and they fail at doing so.

They brought in a guy to my group home who watches people sleep all night outside and the staff did nothing about it. If it isn't obvious enough the staff only gets mad when you criticize the job they do.

A guy who lives at my group home would say "people here" to report us to the staff, but he will never use names. That way we are reported to the staff. He would tell me "Not everyone hates me here, but some do", he's obviously talking about me after I spent hours trying to calm him down one day when the staff and I were outside. He's had many instances where he's violated defamation of character claiming that several different people at the local Dunkin Donuts accuse him of "sexual harassment". The staff doesn't do anything about it.

They canceled talking to staff all day at my group home, ok but there is a problem here. I told them one of their staff talked to a patient for 3 hours a day how that was a bad idea months ago, they looked at me like how it could possibly be a bad use of staff's time? I can't help but laugh at this.

They don't kick you out of group homes for being sectioned, they only kick you out if you hit someone.

We had a lady that kept sectioning herself at a group home twice a week, the staff could do nothing about it.

We have a guy at my group home that talks crazy but when he needs something from the staff, he speaks functioning. Does that make any sense at all?

The field cannot offer enough services to patients as adults to help them all day long. The group homes only last 3 years maximum.

We have a patient at my group home where all he does is look for empathy, it is really embarrassing to watch.

You have to have a zoom meeting to go back to the group home if you are sectioned from one. Believe me it is silly.

At the group homes they lock away all the prescription medications and now I know why knowing someone would try to abuse them.

The violence must be very bad to get kicked out of a group home. If they kick you out of a group home, they take you to a more serious program like the crisis center and have you start again so all the progress towards housing would be lost.

They call the workers here in Riverside "counselors", the majority let's say 80% do not have a degree of any sort in the field. Yet the people who live here constantly request their time as if these "counselors" are trained for such when the people who live here most know far more than these "counselors." I've already shown that all these patients want to talk about is themselves, they don't want to learn about psychology at all.

All the workers for Riverside at least and I'd bet most of the psych ward employees; they come in with such good ambitions to help people. All you ever see is the workers having to accept what is reality.

They don't give any training at all at Riverside an employee confirmed.

If they don't give training at Riverside, how the workers supposed to identify warning signs in someone? Seriously Riverside?

Here's another off-thing Riverside says, the staff has told me on numerous occasions that if I want to go to the Crisis center, I am free to go, and they will set it up. Oddly enough, once I get Section 8, I can never return to the Crisis center. The staff doesn't even warn of this, seriously?! What they are really saying is, in the meantime, load up as much as you can on services while you still can.

Something amazing the housing coordinator for Riverside, his office is on Asylum Street won't say the town, what are the odds?!

Charlie Baker at a speech in 2015 on the YouTube Riverside page, ok then Charlie then you come live here, I get to be the politician, you get to be the patient.

I watched a video from Riversides YouTube page and there was a lady crying over her son being here because she is convinced Riverside has somehow saved her

sons life. Looking at him talk, I promise you that he has only gotten a bit better or a bit worse being here and that he never needed this place in any shape or form. Yes, I am saying that he is well off in society and they wasted his time, I would gladly have him as my neighbor.

One of the staff looks at me like “help never ends” when I said I got 3 years of Riverside that should be indicator enough if I have learned from all of the “help” I could possibly get. This is where the staff looks at me like you are wrong here James. All I was saying is how much more “help” can one possibly get? Aren’t you the people who rush me through all of this to tell me “This is how much help you need”? You’re the ones telling me I need less, you made the decision for me after looking at me funny for saying the same thing!

At my group home a patient goes on the Walmart trip so he can sit in the front seat to play his music while getting nothing at Walmart only to go on a 2-hour trip. He has nothing better to do, you wonder why people say they are depressed. I told him I was busy so I couldn’t go, and he said, “no you’re not let’s do something”, that isn’t doing something.

People come and leave the office at group homes, they don’t sit down and talk for awhile.

The first goal is to keep patients stable at a group home.

The group homes are voluntary, that’s enough proof it’s up to you to want to improve.

One guy stole all the plates at a group home I was at and left them in his room and would not let anyone in. Staff did nothing about it. Probably the best example of how all of this is not professional in any way.

In group homes, a staff will take you to an appointment, the staff will wait in the van the entire time. So, taxes are being paid to have a work sit in a van for over an hour and a half and plenty of the patients go to weekly doctors’ appointments and therapy sessions. One of the workers had to sit in a van for four hours for a doctor’s appointment for someone.

They have to have an overnight staff at every program. At the crisis center I agree with this. But at the second and third level this makes no sense. If you are in an emergency, you can call an ambulance yourself, nobody’s delusion prevents them from such. At the crisis center and second level the worker must stay awake at all times.

The autistic 18-year-old who wanted me kicked out so bad went back to live with his grandfather after a year and a half of being there. He doesn’t know what a goal is, he clearly can’t understand why we are there in the first place it is to get section 8, he doesn’t care at all that he now has to reset since he will want the benefits again in life.

One of the workers who makes fair money since he’s the leader at the group home told me that he wanted to work here instead of corporate because he didn’t want to

dress up, wow. I could understand if he wanted to work at a psych ward filling out paperwork at a good salary but a group home, unreal. This is the same guy who takes phone calls all day and acts like they are crucial.

I was wondering why one of the workers got the free breakfast sandwich at McDonalds when they were handing it out to hospital workers for covid. He showed his badge that he works for Riverside, and they gave him a sandwich at McDonald's. What he works is a hospital, it is clearly medical given that most patients at group homes are still in emergency.

They only look for threats to harm themselves or others, they don't care at all if you make no sense at group homes.

At the group homes they seem interested in talking and then they just hang up where they start a conversation and then they end it two seconds later. The alternative is they will talk for hours in the office.

One guy at my group home said it was warm in the van and he opened the window. He then closes it two seconds later. I find this funny.

They worry for everyone at group homes head staff confirmed.

One of the mentally ill female staff couldn't figure out the medications were making her incredibly tired every day.

They will tell you that they will talk some other day when they don't want to talk about an event at all.

At the group homes they write the worst things you can imagine about you when a conflict emerges in the notes which they will not show you. They then say schizophrenia that you have your challenges, does that sound like challenges to you?

At one group home, they give no work to their employees. At the other group home, they give immense work and phone calls all day. Remember, you can pick which one you work at, and they are a town apart. Workers have told me this. The pay is always a flat rate. Ahah!

The head staff looks down on me, she told me I get 30 minutes with the staff a day. She took no issue with another patient using 3 hours a day of the staff's time.

The group staff told me that the head staff needed an assistant to talk to patients at the group home. What a special woman that she doesn't want to do the job. What this tells me is that she wants nothing to do with resident here, and then she tells the public how great mentally ill people are to try to seem like her job is so fulfilling. Wow.

Two people at my group home tried nonstop to get everyone kicked out of the group home by claiming they showed concern about everyone there by reporting to you all the time. The staff at no point would tell them to stop doing that, they would talk every day about me. How is a guy like this seeking help where a staff is not telling him to stop. Do you see how all of this will fail? What makes this so insane is

that when I told the staff how bad someone's room smelled, they did nothing about it but would go to me and say, "hey someone showed concern over you".

They have to check up on you and say we will make sure everything is ok. It has happened many times where they just blow me off. It is their way of saying "we care".

At group homes they say things are ongoing which is their way of saying we decide when we feel like talking to you when we view you as crazy.

The latin queen at the group home was talking to me, I barely shook a pole. She claimed I was abusing her and screamed at me telling me to stop. I walk away and she violently shakes the pole saying, "I NEED THE POLE!". Later on, she reports me to the staff to try to get me kicked out. She then forces me to talk to her and says that I did something wrong, and it was part of her mental illness that caused it. She reported me to the staff so much yet condemned people for doing that to her. The staff was always on her side for some reason. If I shook a pole violently, they would call CCCS on me, I have no doubt about this.

The latin queen attempted to murder someone and try to hide the body thinking the person was killed. She only got 7 years for this. The group of home workers claim this place is safe. I worry for every last one of them.

The Boston Globe said Riverside is one of the top places to work in 2022. They are lying, they want people to work there all the workers come and go after a year or two. That's just their way of promoting it. Unless if they mean to tell me this is where you would want to work.

The gangster lady would yell at anyone but the biggest guy here, wow. She's clearly faking her anger.

The latin queens PCA followed her everywhere, he was autistic. This guy is so stupid, he really thinks the latin queen never tries to break him. Even if that is true that she is not trying to break him, he is ok with being yelled at daily thinking she is a good person.

The latin queen would say you were a good person, and then she would go back to trying to break you the next day. Is there anyone she doesn't use?

The latin queen would be outside to make her phone calls and she would yell for 2 hours on the line over a medication that got botched, yes then she would play victim.

The latin queen would say we are like brother and sister to me if she ever wanted me to do something for her. What a lie if ever one.

The latin queen thought one of the staff was trying to "front" her because the staff told her to not drive so fast when she drives into the lot. She reported to the staff claiming she was being abused. She drives fast enough that she will kill you, she is a scary driver. Lol.

The latin queen would get irate if you reported her to staff but would go to staff to report you. Wow.

The latin queen figured someone made her mad so she would try to break you. If you ever made her mad she would report you to the staff, she would cry if you did that to her.

One patient in his 60s only wears sports clothing.

Wherever the one guy goes he will try to kick people out as if he is perfect and everyone else is not. Ironically they blamed me at the group home. A week later they kicked him out. When I saw him at the crisis center it was clear he took no issue with being kicked out, which shows he's more than willing to go from place to place to just try to put people down. How is that seeking help if someone is happy with being kicked out? He wouldn't care if he got sectioned 20 more times in his life. He even told me he had to go 3 more times at one point, it's almost comical.

One of the guys at my group home would only talk to staff on certain days acting like he was in a crisis. This makes no sense at all. If he were in a crisis he wouldn't be talking to staff about music and would decide not to talk to anyone else.

No one goes to the office at the group homes. They don't work yet they don't want help to better their lives. Some have therapists but that is for 1 hour a week.

They had the housing coordinator come 5 months ago typing this on 12/29/2022. He hasn't come since. It will take another year and a half. The housing coordinator comes when you are at most 5 months away. They didn't even know it wasn't ready to move on, this would be way off! They seemed confident; they didn't seem hopeful I would be moving out. Who messed this up?

The workers not all of them are so delusional, they cannot understand that if you go to a psych ward, most people will leave you for good. One of the workers wants to go for the right reasons in case of a crisis so she gets it. One of the workers acknowledges that you are cancelled so he also gets it. The rest of them, wow man.

One thing incredibly weird they did was they threatened to take me to the crisis center and said they would call the cops. It turned out no spot was open. The head clinician was just sitting on my couch talking casually to me while I argued with the clinician who wasn't on salary. She either was mean to do this or she was just going along with this process where we all have no clue what we are even doing this. It's the second option, I will show why. Let's say my behavior is terrible in public, what can they do? It's a free country, I would only be in trouble because it is their program. They couldn't care less if I went out in public and caused trouble. But if the staff had issues with me then I get reported. See how this is all for nothing? What's funny too is they let you go willingly to the crisis center, so this was used as a punishment when it is not meant to be if you just have the option to go. Nobody would think less of you if you kept going back to the crisis center, only if you go to the psych wards. That's just how it works, it is confusing I know. The thought was put in, but it fails in areas such as this.

The craziest of all at our program said his brain blew out and he had to \*\*\*\* his wife on the couch, also that he wrote 7000 pages of food when he talked to me.

Plenty of patients get worried if they don't get the medications within a 40-minute span. What is the rush? Also, in the morning medications begin at 7 A.M. most of them get their medications at 8:40 A.M. or 9 A.M. But the nighttime ones, they have to get within a 40-minute span after 7 P.M. or else they get worried. Does this make any sense at all to you?

A worker told me you could have weed at the group home, but you couldn't have lactose pills or band aids which they don't have. How?!

A worker told me that group homes don't want to make it too appealing for patients and they want to make them good enough. Yet many people rush to them every year. There's no solution to make patients not want to keep going in droves.

The group home didn't care in the slightest that the Latin queen was panhandling daily.

At one group home I was at for 1 year and 9 months, my behavior was terrible because I couldn't take the side effects from medications. One of the staff who switched to the next group home that I am at said that at times I had clarity at times I did not. It is obvious to me that I don't have a mental illness that even in my worst state I tried to make things work.

Because they bring in patients who keep reporting to other patients, the group homes are doomed. Reporting is abused.

They've been told countless times it is a fire hazard to smoke near the building and they still do it. The cigarettes near the building just pile and pile, there has to be out 100 in a small patch of grass.

One of the workers couldn't understand that no one went to the staff for help. She told me you don't see it. How lost she would have to be.

The door to the office is so light that they can hear all your conversations from the office.

One of the patients at the group home her voice is too soft.

You can work at a group home and get very angry when a patient gets sectioned and you say, "not this time, what more could we as staff have done?!"

Riverside is so desperate for employees they put up fliers at local businesses, I saw one.

The crazy guy keeps putting up flags and they have to keep taking them down.

The head staff doesn't want there to be too much perks so the head staff cut down the outings to once a month. They know these centers are getting out of hand.

On their website they keep uploading the jobs so the 6 days almost all of the jobs are posted. I think this is done to make it seem like the jobs haven't been listed for over years which they have been.

They put up a notice on the door that says a patient will be evicted if caught smoking near the apartments, this is not true. That notice on top of the other signs on the apartment sides saying "NO SMOKING" did nothing.

You can vape inside of the apartments. Odd.

If you need anything medical related, they will not give you a ride that takes 3 minutes nor do they have a kit. What they will do is call an ambulance for you. What this tells me is that they are either incredible jerks or they have their ways at the program, it took me awhile to realize what one it is, lol.

At one of the two programs at the group homes, their phone doesn't work at times even if you try ten minutes later.

The guy at my group home bought a keyboard and used it once claiming he was going to learn it. He never used it again.

It's because of the pandemic why they are cutting down on trips, not because the head staff clearly doesn't want the group home to become too lucrative.

There must be a staff on sight at all times in case someone has to be sectioned or if a fight breaks out. The staff's job is just to make appointments, give rides, and checkup on patients daily.

The patient here goes to his dad's house without the key to his apartment every time. Seriously?

The staff think you need a doctor's order for skin ointment and the doctor must write that it does not have to stay with the staff. A worker compared it to tums, something that is dangerous in excess. Ugh.

One of the patients here needed an injection he gets 3 times a day. The patient has autism and he messed up the time the nurse had told me. The staff brought him back 15 minutes afterwards. The staff wasn't on top of it to know the autistic patient messes up the time. The nurse was visibly upset. Why didn't the staff take note of this to correct it?

The staff buys each other lunch or dinner all the time. The staff claims it is not fair if they called your number and ask if you want something where you give them cash. What perk is there being here? They want it to be professional whatever that means to them. They don't want it to be a fun time.

Every time I am outside, the patient is like "yo.....yo.....yo"

If it weren't for cities like Worcester and Roxbury, I would wonder why anyone would want to live in a group home.

It took over 30 minutes to prepare the crazy guy's medication.

Who decided how much work it is with the medication to record them, order them, distribute them at group homes? Why not more or less? How did the group homes decide it will take this much time? It sure takes a team of work to do all of this for small pills that do nothing that the patient takes.

Riverside has all of these positions but only a few higher ups who you never see. All of the other employees else's job is the same job title. This is proof it doesn't benefit someone to work for Riverside unless you were a head staff.

One of the patients shows up 10 minutes before medication and expects them. She does this all the time. Who released her from a state hospital? She needs it for life. Her life is medication and smoking cigarettes.

The staff at Riverside will pick you up in Boston if you are lost the next day if there is a staff. A great policy, wow Riverside.

One of the patients left the group home to go to another group home in Worcester, the staff had done exactly what he had wanted. He spent all his time there trying to get other patients kicked out. What a strange guy.

It is not the workers' fault, at least at group homes and I can prove this. No matter what worker they bring in, nothing gets accomplished. No matter the intellect, gender, ethnicity, age, it makes no more or less a difference. No patients here care which staff they are given to work with. It takes so little thought to figure this out.

It is called the Crisis Center; it should be renamed to a place of support and help needed. A Crisis Center is a hospital, that's where a patient in a crisis goes. Just something minor I noticed.

The guy listens to podcasts for hours a day but gets nothing out of them. He's still the same as when I met him. If I were him, I would want my time back.

The crazy guy keeps repeating the same things. You know everything he will tell you after 30 minutes of dialogue.

The crazy guy walked up to me and asked me if I had enough to eat and if I had enough funding. I think he is doing this for his activism since he thinks he doesn't get enough food stamps.

One patient has no direction, she will just walk right into you without looking forward nor stopping to prevent herself from walking into you. I don't think she is rude, I think she is lost, I don't know if the medications have caused it or the schooling. I think it is the schooling.

They wrote on the medication cubby for me to write medication refusals as a reminder for every time.

The crazy guy looks like he's still in high school by the way he dresses. He looks out of it.

The crazy guy wears layers of clothes and he is very skinny. In the summer, he does as well.

One of the patients' alarm goes off during the day. I know him well enough that he does this to either scare people away from going near his apartment. This is why they need staff 24/7.

The crazy guy's sister came by, he wasn't at the apartment. The crazy guy's sister dropped off his large buy of cigarettes and McDonald's in the office. Trailer Park trash.

I saw the crazy guy talking to a worker at Stop and Shop to talk about his genitalia several times. The cops must know there are so many people like him in America that it makes no sense to put him in jail. At worst, he would be in a psych ward for 3 days. This is scary, America.

The guy who complains everyday about not being a baseball player will only talk about what he wants to talk about and will change the subject joining in a conversation to make it be about what he wants to talk about.

In an employee has to drive to Boston for an appointment, the worker has to do it to work at Riverside. Nowhere in the job posting does it say this.

The lady at the foodbank who ran the computer to make sure we were all residents of Grafton couldn't tell who the crazy guy was when we went with me to the foodbank because he wrote in a strange name that isn't his real one. I had to help the lady with identifying the crazy guys name on the sheet she made us all sign on. Haha!

No one wants to work at one of the group homes because of the boss that works there. Not sure why, the worker didn't say. He said the patients were all fine.

The mentally ill female staff worker most likely kept failing the medication test it took her over 7 months. She is the one who reminds you of all the rules all the time. She studied it so much when I saw her in the office. They let the workers keep retaking it too, she told me it had to be submitted which wasn't true on her part, she kept retaking it. It makes you wonder what the heck are they doing that that art college in Boston she went to?!

The worker told me they kept sectioning the patient who was drinking and doing medications. Why couldn't they just tell me when I was concerned for his life instead of look at me funny? This is a professional environment? I am viewed as less if they can't say "we are taking care of it." That's not protecting a patient's information, the patient gave it out by telling me he was on alcohol and medication after saying it is lethal to do so.

Riverside has no metric, so a patient won't know if they go to the second group home or the third. If they go to the second group home, they have to wait at least a year and a half at the second group home to prove that they can go to the third group home to live on their own. Once they get to the third group home, then they can get section 8 because then they will have a worker work to get them out of the third group home.

One patient I've known for years keeps going back to psych wards not understanding it is for patients in crisis. He keeps going back because he's not happy in the current state during a set day. He's 36 years old and never wants to work. They are treating him like a child babysitting him. This is an example where I was right where this is all just babysitting.

One of the workers told me to be stern with someone who lives here, being stern does nothing at all.

Riverside now sends the ambulance to the crisis center to get someone evaluated there. This is to cut down on sections. That means there will have to be two ambulances to get a patient to a psych ward with one more evaluation. Both the psych wards and the group homes are trying to cut down on sections. This is something brand new Riverside and other group homes I'm sure will be trying.

He raises his voice and says, "where are you going?!" Because in his mind, you are not being fair by not talking to him on his account. He interrupts every conversation possible.

He doesn't like the program because he wants the staff to entertain him 24/7.

"can we chill" why not rephrase it and say "can I use your stuff" sounds correct as to what his intent is.

The crazy guy keeps seeing things that aren't there. He will point to the sky claiming he sees Jupiter. He does this for everything he sees.

He would see me in the office and then call me.

Why they have corporate for group homes, I have no clue.

The crazy guy was doing his laundry. He then walks out and goes out in his boxers walking by me. The staff didn't even notice.

There's so many staff at the group home in the shared house of seven that everyone just gets in each other's way.

A worker told me that patients use the group homes to be babysat meaning they come back drunk and expect the staff to take care of them as if the staff is their parent.

They didn't bother to tell me only one trip a month when I gave them 8 different ideas.

The staff tells me it depends on the wait list as if it goes in cycles. No, it will keep getting longer and longer to get section 8.

The crazy guy has all of his windows open; it's freezing out, his roommate doesn't care.

The patient who said he's a famous baseball player told me he should be professional at football as well. That can be expected from the mentally ill.

A patient left his trash outside his apartment at the program.

Group homes are for disabled people. Some patients that come in are not disabled and don't want to work or have anger management issues. Most are disabled.

The mentally ill female worker clearly has ADD. She tells us that she cannot focus while reading or watching Netflix.

The staff told a patient to move to the to the other program because he wasn't there every day when he stayed at his girlfriend's place. What?

The crazy guy fills his fridge to where there is no room for his roommate.

There is no rule against playing music all day outside at the program.

The mentally ill female staff said that 1 staff cannot run two programs in case of an emergency. This isn't true at all.

The autistic guy who gave the female staff the flower went to the Walmart trip and said he was "annoyed" the whole time.....why does he go if he just gets "annoyed?"

The 1 to 1 can last up to 3 hours, the mentally ill female staff said at most 30 minutes.

The crazy guy put the pictures back up on his windows.

No staff bothers to replace the bird food on the days off, why? What happened to the days when they told me to go away?

The staff could not care less about grafton housing authority setting the parameters. Yet they use me to do tasks for them.

The staff doesn't care when the crazy guy is making all these phone calls with the phone, who knows who he is calling. He yells crazy things while calling the person on the phone. Why didn't they tell me this? I think this is the most insane thing at group homes I've ever witnessed. Why are they allowing this?!

The mentally ill female staff told me "You get more rides than most here." That's not true, there are plenty that get rides daily. This would be an example where her perception is off from reality. When I told her that patients here don't want to see a therapist or go to the gym, she changed the subject.

I told the Riverside staff not to use the coin machine at the gas station that's within walking distance. The owner there is very friendly. The worker at Riverside staff he tells the patients to hide using the machine and goes at times when the owner wouldn't be there, Massachusetts summed up in one example.

The staff said it was "first come, first serve" to an event I had asked to go to for months that they finally scheduled because they wanted to go. The whole issue with the head staff saying he only wanted two trips a month didn't matter because a staff can book an outing themselves if they want to go. No worker bothered to tell me this.

The staff comes in at 8 A.M. on Sunday. That means I have to go quickly to get ready to go to the grocery store since they get done medications by 9:30 A.M. Riverside didn't plan this event out.

One of the alternatives (workers who come in from time to time) from Worcester was walking down the street and just starts randomly waiving his hands in the air. I don't think he was listening to music. Ahah!

The mentally ill worker scolded at me saying "our shift ends at 10 pm".

The grafton housing authority changed their mind about patients going to the recreational room.

The mentally ill lady was not on top of it when she told me that it was a "one time thing" when the fire alarm was going off for weeks. A different staff said they were talking about it daily.

The worker never got back about the newsletter. He didn't tell me he only wants my ideas and for me to review it for spelling errors.

The patients at the group home want staff to come up with ideas for them on things to do with their day. What?

If I knock, the mentally ill female lady will almost always say to me "come back later" or "I will talk to you in ten minutes" and then not show up. If anyone else knocks, she addresses it. She tells me, "we will find out later", but she never follows through, either she or I have to go. By restricting me, she is telling me I have to go, or she cannot do the job properly. Riverside just allows this from her.

The mentally ill female lady asked me if I used Drano the day before the grafton housing showed up. Did she check the notes? Was it there? How did she correctly guess Drano? Why did she ask me about it? She later questioned me asking why I put in the order not giving me the benefit of her doubt that I put in the Drano after the order was put in.

The mentally ill female staff said only one worker can work with me. There is no evidence for this, she later said it was a "minor" mistake she made when she talked to a patient for 3 hours a day. She views things as "minor" when it involves her. Also, she said it was a mistake, when I told the staff this years ago, they looked at me like I don't know what I am talking about.

The mentally ill female worker implied it was "mean" to a worker for going to a different worker other than the main one who works with me. She confessed she was speaking on another worker's behalf. When I went to the other worker, the other worker told me that she never told the mentally ill female lady that it was "mean" for me to go to her. What?

The mentally ill female lady wants to believe she is some sort of boss. Yikes.

The grafton housing authority would not come for the stovetop. Really?

Someone told me it is because of “covid” that grafton housing does not come. What?

A worker who was so friendly from an independent company that works on alarms shut off the machine in two seconds by unplugging a wire. I suggested this to the workers at Riverside. The grafton housing authority couldn't do that nor could the grafton fire department?!.... I can't decide if this is equally the most ridiculous thing that has happened at Riverside.

No matter what, the patient who wanted to be a famous baseball player would find something new to complain about. No matter what generation it is, he will complain about the same things while being in it, the generation affects him in no such way making his life no better or worse, one of the funniest things I've encountered in my whole life.

They have no running water at the group home outside for a hose. That means if there is a fire the entire place will burn down.

The worker says no one stays for life. That's his way of saying patients go to a nursing home afterwards.

Cameras are not allowed at Riverside. Cop cameras are, however.

What “improvement” did the professionals bring the crazy guy? The professionals would have to respond that he was in a worse state.

The mentally ill female lady didn't know what I was talking about for each the Milford clinic and the Milford crisis center.... She's clueless.

The crazy guy denied having a mental illness. He told me before that he hears voices.

The staff knows not to go out with a patient to take him to the bank at 3:30 P.M. they don't care at all to stop doing that.

One of the patients has diabetes, the psych ward he was at for 21 years caused his diabetes. What the heck?!

The patient who sections himself frequently said not all the medications make him tired.

One of the workers prioritized taking one of the patients she works with on the 1 to 1 over taking me to the Kiva Center meaning she wouldn't take me that day because a patient had a 1 to 1 so he could go to Savers that day. Which is more prioritized in the mental health field? I couldn't disagree more with the worker here.

At one group home where it was four of us living in one house, it wasn't even a job for the staff. How is that even possible where at the other one they are busy all day?

The crazy guy would sit outside all day long and act like he's on some sort of mission, what the heck is going on here?!

The mentally ill female staff asked the patients roommate if he was the one who was letting out the cigarettes on the wooden beams telling him he could be evicted for it, she knew the patient's roommate was not doing that. What?!

The crazy guy kept asking for my phone to call his sister. He then gets the staffs phone they give out to him 5 minutes later. Wow.

The patient who is autistic at my group home isn't on top of his diabetes shot, he will leave before the nurse comes. Why did the professionals let him out of a psych ward. Seriously?!

Everyone the mentally ill female worker meets describe her as silly. Who hired her for a job like this?!

The crazy guy will not listen to anything someone tells him including the staff when they tell him to stop smoking on the steps.

The crazy guy from the beginning of the day to the end of it would try leading people here to his cult. The staff couldn't even explain this to us who live here?!

One of the patients had to be carried up the stairs in a chair by four medical workers after coming back from a waiting unit, she now has to get the medications from inside of her apartment. Wow.

The new worker for no reason at all took the van to the repair station without an appointment without staff's approval. How did she not know repair stations rarely do that?

The staff still has not gotten the new vans they said they would.

The worker and I went out for pizza. He and I got back. He said we couldn't go to one place quickly because he had to talk to 3 patients he works with here. He didn't talk to any of them when he got back. He stayed at Forest Lane for the rest of his shift, typical catholic.

The Walmart trip is missed once a month because the mentally ill female worker takes days off on Saturdays. They never bother to replace a day or a worker for it.

The autistic patient at the other program drove to Forest Lane to give his rent check to the worker who works with him.....why? Lol

The worker said he took issue with the guy who formerly lived here where they called the cops on him claiming he was selling drugs in his car. The worker said his girlfriend was the reason you wouldn't want to hang around him. The worker was happy he left. The guy is a Christian.....who are you going to believe? A catholic, or a Christian who volunteers his time? Catholics are so shady.

The head worker from Millbury told me that the grafton housing wouldn't replace the drip pans thinking it is fine. The grafton housing told me they would do so. The grafton housing never told the staff here where to buy them. It is off the stove at an angle..... worthless people.

The staff only went for the goats and ice cream trip once this summer.

The guy wanted to go to the farmstand, he didn't bring his credit card with him, the staff drove all the way back.

The guy complained that his roommate has crumbs on the table; he leaves food outside!

The staff is not teaching patients to do tasks themselves. Then the residents go to the next place.

For the Walmart trip, the staff didn't plan for the other van that's trunk wasn't broken. How?

The staff expects patients to sign ahead on Tuesday or Wednesday to go to Walmart on Saturday. That's not something to plan for.

The guy won't leave his bed for a week. When he is doing things, he boasts about what he eats in front of people, odd. That's not enough motivation for him clearly. If I were a professional I would think it would be.

The crazy guy's socks don't match.

The staff gives out the medications for the patient who does heavy drugs at 11:30 A.M. Why?!

The guy puts his takeout in the recycle bin. The staff put up a sign on both recycle bins instead of telling him to stop doing that. The staff won't put up a sign that says not to smoke on the steps.

The head staff said she has contacted Amanda Brady several times. If the head staff contacted Amanda Brady's superiors, it would have been done in a few days at most. The head staff clearly is trying to deceive me into acting like the head staff wants to get it done purposely only contacting Amanda Brady.

Riverside has a team meeting between the patients and the staff to try to trick the patients into making it seem like the staff thinks the patient is ready to try to talk the patient into thinking he or she is ready when he or she clearly is not..... oh Massachusetts.

The crazy worker sets up a picnic outside of the Riverside clinic in Milford when she takes me to therapy. Yikes.

The guy every single takeout order he ordered, he put all the trash in the recycle. Worthless.

The crazy worker denied the studies that the mentally ill are more likely to engage in violence. If given the studies, she will deny it again.

The workers wrote as if it was a fact there was an altercation with a neighbor who slandered me. They wrote it as a fact and then hid it from me. What kind of "support" is this?!

The crazy worker says you vote still matters in America being diagnosed with “schizophrenia”, she later admits I have to hide it from an employer. What is saying is it is “wrong” I have to hide it from an employer not understanding the employer is correct to not want people diagnosed with “schizophrenia.”

The crazy worker said that I don’t have to work, not understanding social security doesn’t pay out enough money where I would have to work.

At the group home with 7 other people, they said the budget was the same for groceries since I got there in the first year. Prices did go up through inflation. However, they cooked 8 pizza for dinner. They then bought 3 to cook. Prices didn’t double. How dumb do they think patients are?!

The head staff from Millbury told me that he was going to let “other people go” to the farmstand trip that is once a month if that. He completely overlooks that patients rarely sign up for outings. Why is he treating patients here like such victims? He didn’t even book it! This is the same staff that says “first come first serve.” To me it is?

The mentally ill female staff said that I do not get a primary staff when the worker primary staff is not present. She was wrong.

Instead of telling the guy personally not to put his trash in the recycle, the staff put up a sign on each recycle bin to tell all patients here, this is a lack of care and leadership lecturing other patients.

The crazy guy went to the bathroom right next to the staircase where he smokes. What the heck?!

The Riverside head staff included maintenance and facilities for material as a way of saying I could not talk to Amanda Brady the director for her tenant’s mental illness, it was the wrong paperwork for that. Wow.

Amanda Brady the catholic grafton housing authority manager plays this “I don’t know what you are talking about” when I call her. Pathetic.

The guy put his used clothes in the recycle. Why?

The crazy guy said he is not mentally ill.... he feels entitled to benefits without claiming to be mentally ill. He would claim a mental illness to collect them.

How can Riverside do cookouts when the office phone is going off all day?

The patient on heavy drugs put his trash in the recycle.

The patient on heavy drugs comes back at 3 in the morning on heavy drugs. When I told staff, they said it is “not my business.” Wow.

The staff doesn’t tell the patient that he needs to be at his apartment for his medication he gets injected separately for. Wow.

The patient on heavy drugs drove into the parking lot, reversed all the way, then proceeded to drive into the lot further down the road. I've never seen something like that in my life.

The staff is not allowed to call a patient to tell the patient to stay at his or her apartment without the patient asking for the staff to call him or her when the medication nurse comes for his or her injection. Senseless.

Riverside put up a video of the patient who was in the military who spent 21 years at a state psych ward that killed someone. The video was him getting an award from Riverside for his "progress.". He sits in his apartment all day. Yikes.

The crazy guy keeps his windows open with the A.C. so his roommate has to pay for it.

The staff would forget to lock the van at night. Lol.

I would hear something different from each staff with regards to a rule. The rule would get updated later. The head staff was always consistent with taking rides away to go out to the public, when I heard a rule like that, I knew it was permanent. For all the other rules, it didn't apply.

The staff made a new rule that only the primary worker could schedule and take me to the Kiva center and pool. The head staff would tell the workers that they didn't want patients at the program, this alone would tell me this place is not run well at all.

The catholic worker said I showed not one sign of schizophrenia in the time I have known him.

After being condescending with me, the head staff put up the updated sheet for the shuttle service on the door.

The head staff wants patients out, that's not how it works. Patients pay rent. This is housing.

Patients ask all the time for local rides places a worker confirmed to me. Unreal.

The catholic worker may be so lost that he cannot understand his actions contradict his speech.

The catholic worker told me it upset him that the parameters were set, he then flips course and uses the parameters against patients as if he is some sort of authority. This is sick.

The staff put the note for the parameters on the door from the inside, low.

The door from the inside has no more room for notes. Lol.

The mentally ill female worker drops her voice when talking about a policy. I've never encountered this before in my life.

Amanda Brady didn't list violations for her parameters set but did for the smoking policy, odd.

One thing the staff does that other staff despises is when a staff tells patients that they cannot talk to other staff, there is no rule for it.

Two of the patients congratulated each other for being at this program for one being here 10 years and the other being here for 17 years. Wow.

The patient that screams all day went over to a staff's vehicle as the staff was talking to a DMH worker from her vehicle when her shift just began where the patient talked about the patient's paperwork.... The staff cannot teach these things?!

The old patient who thinks he's good at baseball yelled at me 3 separate times when I had my headphones on expecting me to take my headphones off at 8:30 at night to tell me that the USA had an Olympic team. Huh?

At the final group home, a patient can take medications in their own apartment.

One patient takes medication at night by staff and takes morning medications on his own, odd how the group homes would do this.

I think one of the patients here went to a psych ward because she wanted more medications for her prescriptions, it would be funny if that were the case. She knocks more and more every day asking for medication.

One patient rings the neighbor's doorbell 12 times consecutively if she wants a cigarette, but doesn't do that to the office.

Staffs daily meeting can last up to an hour and a half. Geez.

The catholic worker made it sound very difficult to switch apartments, the other head staff made it out to be easy. Typical.

The mentally ill female worker drops her voice when talking about a policy. I've never met someone who does that before in my entire life. When I asked her where she got it from, she said herself.

The guy would always have money to do what he wanted.

The crazy guy was singing outside.

The mentally ill female worker left out that there was a power outage for 2 hours and 30 minutes one night.

The crazy guy would yell from inside of his apartment.

The catholic worker kept trying to "correct" me when I said dachshund for the dog his dad bought for himself telling me it is a doxin. The worker feels obligated to "correct" pronunciation. Sad.

The catholic worker lied to me asking if there was a couch in the apartment when I made fun of the head staff about that was left unlocked all day that no worker

notice. The catholic worker knew there was a couch already in the apartment. This is a trick they taught him in catholicism. What's even more amusing is he told me he used to "\*\*\*\* post" on the internet. He doesn't view these games he plays being more immature, acting as if he has grown up?

I told the staff the crazy lady upstairs was yelling all day, the staff said, "it is not all day.". Why?!

The guy came to a group home to be entertained, that isn't too wise of him, lol.

A staff told me I will hear different things from each staff. Each of the staffs actions are the same, that's the left for you.

The guy would be an aspiring musician turned buddhist monk in Tibet. Ahah!

The worker read it as patients who ask for rides all day to Cumberland Farms as a sign that a patient is working towards getting a job, in what world?!

The one thing consistent about the guy is he makes noises between spitting, yelling, signing out loud, and making a sound like he's going to throw up. This was when he wasn't making jokes that aren't funny.

The guy hops from one thing to the next within five minutes. He brought his keyboard outside for fifteen minutes to play. I had a friend in middle school like that.

The crazy lady yells all day at her voices because of her foot breaking. The voices are her coping mechanism.

The crazy lady was yelling when the power went out. She yelled at people here then reported to the staff that someone here was yelling at her when he wasn't.

One of the patients told me it was a big deal when he got restrained as a teen. He checks in to psych wards several times a year. Being restrained couldn't be that bad then.

You can start drama at a group home and the staff has to address it. Pointless.

The worker can do the newsletter at home, he won't even bother to do that!

The staff would allow for grocery shopping on Saturday for both programs for certain patients. Why would you want to go to a place that breaks their own rules that they keep adding to?

For the record, I don't think most group homes are this ridiculous when it comes to rules they have and break.

The elderly patient would come back angry every time he went out to a restaurant with his mother.

One of the patients here can barely walk, she walks very funny. Not sure if it is from obesity or if it is from the medications.

The mother of the elderly patient who wanted to be a famous baseball player called the cops on a Subway restaurant because the worker there made her order wrong.

I saw a shift note of myself. A staff wrote a whole paragraph of me calling and asking for when the time was when the food bank is. I won't bother to comment on this.

At the recycling center, the guy in a truck who works at it screams for those who go there to put the recycling in one bin and paper in the other, a new policy, wow.

The staff had a "there is a meeting in progress" sign that is up all day and it confuses those who drop off packages for their office. This is hysterical.

The alternative worker left us in the van for over 45 minutes at the food bank.

The same alternative worker left the e-break on and drove with it on. The catholic worker said he did it again later. The crazy worker tried backing up with e-break on, it was hysterical.

The same alternative worker erased taking me to the pool on Friday when he said we would days before. I asked him what had happened, he said "I don't know."

One thing I cannot understand is the staff cannot have one or two set days for appointments so the appointments so the appointments can be done over a short span.

The crazy worker will only talk about herself and what she wants to talk about. She wants to globalize the earth, what would this globalized earth of hers look like?

The patient who killed someone who had gotten a reward dresses like a bum everyday at the group home.

The guy calls you "stingy" if you don't give him 3 to 7 products a day he expects.

When the latin queen made a scene when the mentally ill female staff said "it's on the board" responding to the latin queen, the latin queen was correct to get upset by it since the board is unreliable. The latin queen got upset because no staff told her there was an ice cream social. The latin queen was upset for the wrong reason.

One of the staff didn't know the parameters months later. Yikes!

The old patient tries to talk to us outside at night instead of going to the staff.

I talked to someone who moved in at the group home, she told me the water wasn't even warm, what the heck?

One patient coughed right next to me hovering over the office door.

The head staff from Millbury forgot he wanted to go to a food truck with me the next day. He then said he had no understanding of it. He also offered to take a patient to UPS that day after saying he wasn't available. He left it out of the shift notes.

What Riverside does is say "you don't have to work with a staff." What Riverside is saying is they won't tell the other staff they made a mistake.

The catholic worker called me up yelling after my parents called him up asking why he dropped me off at the mall and would not pick me up. The catholic worker claimed he told me twice on the phone I had to get a ride back, that wasn't true. The catholic worker lied to my father saying I agreed to uber back and that I was joking that I would walk hours back to the apartment. The catholic worker said my dad yelled at him; my dad confirmed that was not true. The catholic worker left all the details out of the notes, could you guess that one? The catholic worker acted like there was no chance of him or any other staff picking me up, this is not true, in his mind, he thought it was. Also, a head staff told me it would be no issue if staff picked me up the next day if I had to spend the night at a hotel if I were at a place, this last detail is unreal.

I cannot figure out why Riverside cannot write out their rules.

The goal of group homes is not to overuse drugs and alcohol, I somewhat agree with this stance.

I sent an email to the catholic worker, and I told two other staff. All three staff told me I was going to therapy on Friday after it was rescheduled. Not one of them put it on the board. The catholic worker got mad at something he didn't do himself.

The crazy guy went to the food bank twice in one month, wow. The food bank puts you through all that trouble confirming your address.

The alternative worker did absolutely nothing during the shift. The staff chooses whether they want to do work or not during many shifts.

The mentally ill female staff accidentally told me about an email the head staff was talking about me. She knew instantly she made a mistake telling me expecting me to know about the issue when I had no knowledge of it

The staff would tell me only talk to one staff member a day; however, each staff ran a certain event such as the Walmart trip.

The mentally ill female staff told me to Google search a medical question. That's not how it works.

If the patients go to a state psych ward, they don't save a spot at the group home. That means the patient starts the process over!

The catholic worker always inserts his politics, it's the same thing every time he repeats himself as if I didn't hear him the time before.

The crazy dude yells from the balcony at 8:30 P.M.

The crazy autistic patient sleeps 16 hours a day. He still has time to worry about politics, I don't even believe this typing it out.

The rules only apply for the patients, not the staff.

The guy would go with his dad back to his place and then Uber back at night, what?

The head staff planned a cookout last minute.

The staff gets angry when you try to call a clinician for a patient. What does the staff want me to do?

The guy says he is dieting, it lasts for three days, haha!

The staff will tell you "You don't see behind the scenes", this is a lie.

The staff every night had to tell the guy to turn his music down.

The guy is ok with two songs being played at once.

Not one staff would stay after yearly inspections for apartments, that's not how it works.

The staff picks which tasks they want to do.

The overnight black lady worker from Worcester yelled at me saying "that is his information" when I was telling someone outside the crazy guy on heavy drugs was sectioned again since he goes so commonly. The crazy guy on heavy drugs said to me "I don't like \*\*\*\*\*." This one I am speechless about.

It costs \$120 dollars to fill up the two vans every four days.

The guy met up with his dad at the beach where he said his dad was going for a walk there in R.I. that we went to for an outing. The guy asked me every day for over a week if the group was going. He wanted to leave after an hour and thirty minutes. He did nothing there. This is a story no one would possibly believe you if you told them.

The worker who lies instructed me to leave the expandable mini I tent she bought after so long to share it with the guy. I found this strange.

The guy needs most things repeated that he asks about.

The guy asked where the fudge stand was at a small event that he would have to walk 30 seconds to in order to see it. This one confuses me.

The guy walks funny.

Even if a patient has a voucher for Section 8, they can still go to a group home.

If you yell at a group home about something that isn't directed at someone, the staff will walk away within 7 minutes of talking.

The crazy worker wanted me to put music on blast so I don't hear the crazy person upstairs screaming all day. It would do little to block out her screams.

One autistic patient got angry over someone mentioning black lives matter. He responded yelling saying, "what did you say about black lives matter?!"

The catholic worker will do a horrible job with something, he will insult you for the job you do with something. What planet is he from?!

The staff will never instruct the elderly not to yell outside like they do for those below age 40 where they would send a clinician. The staff tells me it is a good thing that the elderly are with those around my age, sure.

The head staff who runs the program “you are stuck with me.” She tells me later “you cannot talk to me, only at 3:00 p.m. to talk to staff”. What a female dog.

The catholic worker told me that those who don’t view things black and white are “much happier.” He says not to speak using definite meanings. I find what he said here to be odd.

There should be a rule at group homes that if a patient has a car, they should not have the staff drive them to medical and to 1 to 1 events.

The autistic patient had a kitchen knife on him at the group home. The cops came. He eventually dropped it and they arrested him. He later got kicked out of the program.

The crazy neighbor upstairs figures she has nothing better to do so she screams on the top of her lungs and makes noises daily. How could someone take a place like this seriously?

The crazy worker purposely parks the van in the wrong direction to make it more work for the recycle. She told me it is for “exercise.”

“Well, they are not going if they don’t want to spend the money for the outings” the crazy worker said that. The workers never book the outings in the first place.

The outings are first come first serve; the Walmart trip reserves two spots for the other program. If anyone can make sense of this one, be my guest.

The staff took one person at random to the food bank.

The staff wants everything last-minute decided by them. As an example of the cookout.

“We will set up the schedule to go.” There was no schedule to go. The staff doesn’t want schedules.

No staff told me a staff left the food bank after the staff told me she would stay for when I was done. When I called, the crazy worker acted like she didn’t know hiding the fact the other worker left.

The old patient’s mother blocks the entrance to park at the group home every time.

Riverside sells their vans at 70k miles. Jeez.

One of the patients complained he doesn’t go on 1 to 1’s. He got upset saying “I won’t ask them.”

The staff has an hour and twenty-minute meeting. I am supposed to believe the staff is not enjoying the meeting that it is mandatory to run the group home? I saw and heard them laughing and having fun at one of the group homes.

The housing coordinator who is a fan of NF told me that White Chicks is his favorite movie. Ugh

With any one who visits for the most minor thing, the staff views it as a special meeting at group homes.

The staff convinced the crazy guy to close his apartment windows in the winter after telling me it wasn't an issue.

The crazy worker relates about herself with what you bring up with her every time.

The crazy lady upstairs would announce to everyone who lived at the group home if her visiting nurse wasn't on time for her medications. She would make a scene every time. I find this to be unbelievable.

For 60k a year, the head staff doesn't come close to being worth a salary of that sort.

The catholic worker got angry when I showed him that his head staff reads the emails, he sends about what rides I requests and says no because I had asked for the ride. Who would go to a place like this?

The catholic worker would list the highest price of something to claim he couldn't afford something. It is funny because the female worker he is in to buys expensive material.

The catholic worker lied about a report he was trying to file against me claiming it was to get "all sides of the story."

The catholic worker told me "The patient can go as much as he wants there" when talking about a psych ward for a patient that keeps going. He's to the point where he only thinks of himself not caring that other staff have to fill out paperwork every time the patient goes.

The catholic worker reports everything he did along with me and then the head staff would tell him "don't do this, don't do that." He then hides it from me acting as if he didn't want to do something. The catholic worker got angry when I showed him that the head staff reads through the emails and knows to make up rules based on who requests something.

The catholic worker would tell me that the clinician stops by not telling me how often. He also didn't tell me when she would, if I asked him, he wouldn't get back to me.

The staff believes "I don't have to tolerate it, but I would so that means I am tolerant of it."

The catholic worker said he would get a promotion, he never did. That must be uncomfortable for him.

The head staff messed up the board for appointments. Wow.

Patients are not allowed their medications before 7 a.m. and 7 p.m. One patient is allowed medication an hour before medication time. I don't understand this at all.

The crazy dude on heavy drugs was pacing around saying he wanted to go back to selling crack.

The head staff told me many times "we are not your maids" as some sort of statement. For all the patients here, he is their maid.

I realized that if inflation is going up, why would a riverside employee stay at riverside? Riverside is looking for a demographic of some sort.

The crazy worker said "we don't in the future" when I told her something is a serious issue. That is a way of her saying it isn't an issue. After my dad had called the office, they addressed it.

The staff would skip their own 15-minute meeting at 3:00p.m. I thought this was a planned event by the head staff.

The relief staff had left me at therapy without telling me. The staff expected me to get done early for him. What?

"You call and knock all day", who says this? Why is someone like that working in a mental health field? Do they not care?

The guy only rips on other people. Rarely does he have any sort of conversation with someone.

The guy has a crush on every one of his friends' girlfriends. That might be the worst thing I have typed for what I have seen and heard at the group homes.

The guy could be homeless, he would still put people down claiming he has some sort of source of income.

Group homes have it all thought out where they have a peer support title to talk to staff when the staff makes blatant mistakes. The peer support works in their favor since nothing gets fixed from this. The peer support is there to support someone, meaning the staff can talk less to the patient.

The head staff fired other head staff so the head staff she hired would get the blame when something goes wrong, and they are the ones held responsible when she put out a new rule where the head staff she hired would say it was his or her idea. How is that a boss?

If an elderly is screaming, the staff should be the ones who handle it.

Who are the staff to say "we don't appreciate the way you handle it" for their serious problems? I don't know their personal lives. If something doesn't affect them, who are they to project their anger about it?

The elderly should be at nursing homes, not group homes. The elderly constantly expect staff to do their paperwork for them, give them rides, and do their medications for them.

The staff at the group home would claim “that if your goal” if for instance they wanted me to move out of their program.

The staff would say “it is different for everybody”, that’s an excuse for patients to stay at group homes. The staff doesn’t offer for patients to stay as long as they want. What is the staff doing to move them to the public?

The mentally ill female worker didn’t know she could put a therapy date on their board for rides, she thought only the primary counselor could.

One of the elderly autistic patients wanted to go to Walmart. He said it was the biggest Walmart in the area. It was the smallest Walmart in the area.

The head staff has thousands of rules at a transitional group home.

The group homes are called “transitional”, there are several patients that stay for over 15 years.

There were several instances where the staff wouldn’t know if a worker was coming in.

The crazy neighbor upstairs lied to a cop at 8:30 am and said she was not screaming. The authorities asked her if she takes the medication, she responded by saying yes, the cop left shortly afterwards.

The staff from Worcester said I had “lied” when I told her twice within an hour that the crazy neighbor upstairs was screaming throughout the hour. The staff from Worcester said she couldn’t hear her scream from her office. The staff from Worcester told me to “seek psychiatric help”, proceeded to insult my family, and then threatened to call the police slamming the office door. When the cops came, she committed perjury to the police saying that she was “checking in” at 7:53 in the morning. Staff has never knocked at 7:53 in the morning.

The crazy neighbor upstairs lied to the authorities when she was screaming “I am dying” and “help me” when I had called thinking there was an emergency.

The head staff left out that the crazy neighbor upstairs screams “help me” and “I am dying” when describing what was going on to the therapist I speak to.

The catholic worker views riverside as hospitality, his response to that would be of the sort “it is a clinic”.

The catholic worker wouldn’t tell me when he is on vacation, good “friendship” right there.

The catholic worker gets angry when something is looked into by Riversides bosses. That’s not how it works.

The catholic worker is the only person I know to get angry and do nothing about it.

The catholic worker would rush to leave and then stay in the office until 10:40 at night if he felt like it.

The catholic worker gets engaged as if he listens to someone's opinion, he will voice his approval and then do nothing with the opinion given for him.

The catholic worker will always act like he's the boss in every situation his entire life.

The catholic worker would miss no opportunity to insult some he didn't like.

The catholic worker told me that the head staff had a rule not to return my voicemails. He did not inform me at all why my voicemails were not being responded to.

The catholic worker told my dad that the crazy neighbor upstairs has been screaming for over 17 years. The head staff lied to my dad saying that she hasn't been screaming for years.

The crazy dude says he wrote a 5,000-page cookbook, his apartments fire alarm goes off every day in his apartment.

The head staff did the scheduling wrong so there was no employee for two hours on Saturday afternoon. No staff bothered to tell the patients. That alone should fire the head staff.

The guy is 26, he talks like he is 13.

The guy will try to trash you in front of women, he is socially awkward. It is odd.

The relief staff that uses the e-break while driving backed the van up in reverse to park. He did a good job parking, then he parked again. Lol.

The lying staff told me to end my therapy session early. First, the lying staff lied to me the relief staff shift ends at 2:00 p.m. Then, she told me that relief staff had to be back for the 2:00 p.m. meeting. It is the same staff that lies. The relief staff left early with me still at therapy after I had gotten done early for him. The staff went trying to find the relief worker asking me where the relief worker was. What made it worse is staff had told me afterwards it is rare if ever a staff asks a resident to end their session early. This is one of those stories that is not believable.

After the crazy woman upstairs freaked out making a scene when the lights went out for two seconds, she laughed it off with a head staff because the cable worker who came by turned her house phone back on. What?

At group homes, they keep patients longer for reporting what goes on with neighbors. That's a punishment for the staff not doing their job.

"The residents do not have enough money to go to outings that cost 30 dollars."  
 "We have to go to Stop and Shop because residents want to go." I respond with "it is the most expensive grocery store in the area." No response from staff.

The crazy dude on heavy drugs always sections himself at night for whatever reason.

The catholic worker said Riverside wants adults and the elderly to be at the same building believing it makes the environment better for both adults and the elderly. First, it is the Catholic worker, he will say just about anything. Second, Riverside doesn't decide that, Massachusetts decides that.

The catholic worker got angry when he said "you have to do things in order to move out. Is Riverside an environment where someone can improve?"

The catholic worker told me he is paid to talk to the patients here, that is how he gets paid he told me.

The catholic worker always tries to tell other people what to do with exception to his bosses.

The catholic worker told me that he plans out the patients' days who have cars where they call the office asking him how to save money so they can go out more.

The alternative housing coordinator does not listen at all.

The catholic worker said the parameters were almost completed and had several lawyers working on it. He told me over a year and a half later that he didn't know the status of it. He lied again.

The old patient tells those who live at the group home that the staff will not let him move out of the group home. Why would the staff not move him out in 10 years?

Most of the elderly patients at group homes are such awful people.

The catholic worker "I am not a clinician, I did not section you", he wants to be a head staff at a group home.

Imagine being the catholic worker who speaks highly of most of the workers at Riverside. He is not going to tell other workers what goes on at his program. Having known him for years, if there is a problem, he will say "it was your fault." He's a clown.

The state could move the elderly to the public, the state won't do that for whatever reason.

If Riverside isn't made aware of what goes on at their programs, how is Riverside going to improve?

The catholic worker said I was taking time from the patients who live here when I called him once at night. The patients who live at both programs have no plans of moving out. He finds ways to be rude.

What the catholic worker failed to realize is this is not their own personal place. It is part of the public. It doesn't matter if it is called a "GLE". I wonder if the one head staff is dumb.

The guy couldn't tell the staff he wanted to move back to the other group home. He complained after he left that the group home had a cookout and scheduled it after he had moved out.

The guy's friend from the group home comes to his place at 12:30 at night, steals his belongings, trashes his place, eats all his food, takes all his cigarettes, and he destroys things in his place. All in one day.

The crazy dude sits at the local Dunkin on the grass every day. He walks there several times a day.

The patient who murdered someone told the guy on the third day of meeting him at the group home that he murdered someone.

One of the patients was knocking on other patients' doors looking for cigarettes at around 11:30 at night. The places she knocked had their lights off. Odd.

One of the most absurd stories was the guy spending all day in bed and acting like it is an emergency.

The guy makes the most obnoxious yawns frequently.

The guy will make you his best friend.

The guy is the only person I have ever met to hit his friends up every day of the week.

If the workers had a lot of work, how come the crazy worker could spend hours typing shift notes?

The guy says he will lose weight every week, he does not lose weight. He says he's addicted to takeout.

The guy calls me "skinny", then he calls me "skinny fat."

The guy always wants some sort of media on including when he sleeps. I find this very odd.

When the Latin Queen had a serious issue with me, the staff made sure to say that I had an issue with her. This was done to make sure the Latin Queen was prioritized over others.

If the head staff missed the 1 to 1, it would be no big deal to him. Because of this way of thinking of his, he would make the same errors. He would say "something came up", he is scapegoating. He does this with the same tasks. He will later say something about "logic" as to why he had to get other tasks done.

Riverside tried rushing me out, Riverside couldn't find any apartments available.

Group homes want to rush patients out. Why have group homes in the first place? Group homes are for the elderly.

The serious issues with the staff and the patients are repeat.

The mobile team for Riverside is to do the work on behalf of the office at the apartment complex. The apartment complex may or may not call the riverside mobile team to report incidents at the apartment complex. The apartment complex

I am at said that “we treat those on vouchers no less than those who pay full rent” not understanding what that means.

The alternative housing coordinator sent me someone’s information at the other program who was leaving in an email who has the same first name as me. She apologized for it later.

The crazy dude on heavy drugs blocked the lane to park when he parked.

The crazy dude on heavy drugs has these long, senseless stories he wants to share with others. An employee would have to sit through them when he told them at 9 at night.

The staff would tell the crazy dude what time they were leaving with the van, they would have to knock on his door, he would just ignore the event.

I don’t mean to insult the housing coordinator, he couldn’t understand that if he wants nice things, he has to work for them.

The alternative housing coordinator said she would be out of the office on Wednesday through Friday. She was on the office on Wednesday’s and Thursday.

The crazy neighbor upstairs always screams like riverside is some sort of boot camp that she is the leader of. Strange.

Riverside didn’t charge the guy who destroyed the beams with his cigarette ashes.

I remember when the psychiatrist at Behavioral Health in Worcester told me “You will not be smoking crack in Worcester.” I am speechless.

The guy buys the nicest things for his apartment, he trashes the apartment in the public. He bought a \$400 vacuum and uses it for his place every three days or so. He won’t clean his dishes or his sink. Is this believable?

The patient with autism from the group home that left the program is now addicted to heavy drugs and is a gay male prostitute in Boston.

Van rides are worse because the staff would talk me down. The van rides may stop.

The lying worker wears far too much makeup.

The lying worker will say you are wrong before even putting thought into it.

The catholic worker said when comes came “it’s nothing”.

The staff says the reason as to why there are lists to go to outings and Walmart trips is because they want patients to get cars. That doesn’t make sense. Once a patient gets a car, the patient can still go at the same rate, that is absurd.

The mentally ill female worker skips the Walmart trip at least once a month. She wants it her way or else she gets mad. This next generation is going to be difficult to deal with.

What doesn't make sense is, the mentally ill female worker wants the Walmart trip her way, she skips the Walmart trip after it is on the day she wanted it on.

I told the staff how I was suspended the last Walmart trip, she responded with "this is not principle", why didn't she say something the last time I was suspended?

The Walmart trip is called "the weekly trip".

Imagine having all these requirements for a Walmart trip you want your way, and then skipping over 80 percent of the trips.

If their schedules are so busy, they cannot do Walmart trips, they can pick up cigarettes off the ground.

Riverside can just fire the head staff when nothing gets done. The head staff added the idea of having a "no smoking area" sign. Would the sign be missed? Would parameters be missed?

The staff would say "you didn't call" when I called them. This is the staff that said, "you call and knock all day."

The staff says they are always "busy." This means they cannot plan anything.

Most of the residents believe the staffs two vans are their own. It is expected each group of patients they bring in.

The staff does not return phone calls, nor do they respond to their emergency cell phone text messages.

Why can't the head staff plan a board for a month? Why did I have to remind the staff for each weekly appointment?

The staff taped another "do not smoke" sign for someone who smokes where his apartment is. The sign fell on the first day with the tape they used.

The staff doesn't want to go to Walmart claiming it takes time out of their shift. The staff are celebrities.

The catholic worker would always use some terminology he wanted to use. It became redundant since he would reuse it time and time again such as a staff member having an "off day".

I believe the catholic worker makes up a story and then he adds to the story he is given as if he was told it by someone who told him the made-up story.

The catholic worker would smile when he lied.

The staff would say they were being "hindered from their work". The staff doesn't do work outside of writing up medications. The staff had lied.

Why have a head staff if she doesn't want to answer for all the problems she causes?

The staff didn't want to plan events, it was only if the staff wanted to go to events.

The head staff believed she could have any restriction. She didn't even look into it, she just put out a restriction and her employees would say it was their idea.

The head staff hired a head staff to take all the responsibility for her. She had her own rule that no one who lived at the program would be allowed to talk to her. The other head staff could tell her something, she wouldn't look into it. That's not a head staff.

There shouldn't be elderly at group homes, the point of the group homes is to move patients into the public.

"You need to show improvement to leave". Or the rent has to go down.

If a riverside employee can't do the job, many of the employees lash out.

The staff does shift notes after a resident moves to the public. No, the riverside employees will not explain this.

Thew guys father will just agree with him. "My dad and I used to not get along", the guy's dad does what he tells him to do.

Who is riverside to bring in someone who steals in the public?

The catholic worker had me fill out an NFL playoff bracket for him. Only 3 other people at the program filled one out including him. He said I got the last four teams wrong. I showed him I got the final four teams right. He switched the subject seconds afterwards.

Riverside tries trying in their patient's information as saying to the public that riverside doesn't have to move patients to the public. For riverside to get their grant, they have to show that they are moving patients to the public. What riverside and other group homes is doing is fraud.

No one told me at riverside that I had to meet in person with the workers at riverside called the mobile team. The DMH employee said that riverside has to meet with me weekly in the public in person to be paid. The riverside employees said I had to meet with them weekly.

A clinician skipped three weeks in a row.

One of the patients told me he didn't need to go to Walmart on the trip. An hour later, he asked the staff if he can go saying he needed things.

The crazy neighbor on the second floor makes a big scene for medication in the morning and at night every day. She screams all day anyways. This makes no sense to me.

If a patient goes to the crisis center, it avoids how the staff does not do their job. It works in the staffs favor.

The workers act interested in what the patients tell them. That isn't what the workers are there for.

If the old patient was a famous baseball player, would he not be a horrible person? I doubt it.

The head staff put me on an “office restriction”, she didn’t fix the programs problem of the crazy neighbor screaming upstairs.

“There is nothing we can do about her screaming upstairs.” “We will stop answering when you knock if you keep knocking throughout the day.” Pathetic.

The head staff restricted the office because I had called the authorities due to the crazy neighbor screaming upstairs and the staff not picking up the office phones during it. The head staff did not further her office restriction after I called several more times. Pathetic.

The old patient who thinks he’s a famous baseball player isn’t insulted by the staff for making mention of patients smoking on the balcony. Pathetic.

The crazy worker was upset that I was not talking to her. She told me that the head staff told the crazy worker that she would lift her own office restriction if I had asked her. Pathetic.

The Grafton police blamed me because they were upset. Pathetic.

The head staff wants to run everything at a program she bolts from. The workers told me that the head staff let them do what they want. This is false. The other head staff had to do what she told him to do.

The therapist starts late every time. He apologizes every time he is late.

The head staff had a rule that she could not be emailed on her two days off. There was no head staff that worked on Sunday and Monday. The staff would not accept emails on their days off.

The group home now charges a far less amount for rent. They were talking about it for awhile about their issues with prices going up. It took over one month for the head staff to calculate the payment for rent.

The clinician was upset at me when I showed up late to her meeting to rush me out of the group home. I told her meetings are once a year at most and she knew not to respond. She doesn’t return her voicemails.

Riverside is one of the top 100 places to work in Massachusetts. “What can I expect working at Riverside?” “That is patients’ private information.”

A clinician I called for riverside told me to report it to authorities if the staff is not fixing an ongoing issue. The head staff felt otherwise.

The head staff said to me, “you are stuck with me”, riverside told me they have to rush me out. The head staff even showed up to the meeting. Ugh.

Every section, the catholic worker would say to me “I had no say”, then what caused riverside to section me? “Your actions are what determine it.”

Riverside wants their place to run a certain way, it doesn't work, they blame the residents. They tell the residents "You are ready to move on." Who is responsible then for the group home failing?

The head staff said "you had your share" to me when a staff member tried to fight me. There are many things seriously wrong with his way of thinking. One being the staff tried to fight me. The second being that riverside's workers are not bosses to decide that. The third being he is not a master's in psychology or had worked at a group home for ten years.

The staff would claim it was a patient's information for what the patient did in public. The staff claimed that for the patient screaming bomb threats at me outside. Awful.

The crazy worker asked me why I talked about her freaking out the next few days.

The guy screams when politics is brought up as if some sort of physical altercation will occur if he doesn't stop the conversation immediately. At times, he tries to insult his dad with politics.

The guy called me up one day and told me his dad spent his retirement savings. I wonder why he would call me telling me that. His dad gave him a credit card that he would spend minimum 30 dollars a day.

At 40k a year, the staff member didn't know how to cook. Or he was terrible at cooking. He later became a head staff.

The guy says he has a business he is running, how does he have all day?

The crisis center expects people who live in it to sign in and out. There is an issue with this, the crisis center is only three days most of the time. I can understand for ages 17 to 20. Any age past 21 makes no sense at all to have a sign in and out system at a crisis center.

An apartment has been available for over 3 months at the group home. Whoever set the group home up messed up at riverside. I will explain this, I was told that I have to move out by an employee because someone has to move into their apartment. If someone isn't moving in to an apartment, whoa re they to move me out?

Who taught the liberal boss he can answer with "we will fix it in the future" to later say "there's nothing we can do about it?"

The staff acts as if the phones they make for patients are important. This is part of what convinced the forest lane staff that their job is professional.

The staff doesn't want to give a time as to when they are going to things because they are unreliable. They have this excuse of "we don't know."

Because the elderly go slow at their appointments, that means the staff can be gone for an extra hour and a half at an appointment. The staff would tell me "you have to go quick."

The staff found the easiest thing to cook with pasta and prepared meatballs. The staff took the longest possible amount of time to make it taking over 7 hours.

The staff wanted individual rules for each staff. Yikes.

The catholic worker had me come in his office and he was doing medications ignoring me hoping I would leave.

It gets odd because the workers will say "we offer the lowest rent", that's a service. The workers will say riverside is not a service.

I think the higher ups told the head staff the amount is supposed to be lower than 1/3<sup>rd</sup> of the amount. Riverside kept talking about how prices were going up and riverside was concerned about it. There is no article published about a group home or group homes charging less for rent by design.

The public would get very upset if the public knew the staff at riverside is there to do patients daily tasks for them when riverside tells the public the staff are "counselors".

The mobile team is not available to call on days. The mobile team set something up where they can meet daily. The mobile team cannot require that someone meets with them. The mobile team made up a story that I had signed a lease agreement that said I would meet with them. A common theme with riverside.

The staff would tell me "You are hindering us", my response is what is the staff doing? It isn't like there are disabled people at the program.

The staff took the dude on heavy drugs to some place in Framingham after their movie outing. This is the same staff that told me they can only go to their outing and back.

The staff went to the movies, the movie got rescheduled to a later time in the day. Two out of four of the patients left 40 minutes before the movie was over. Lol.

The crazy worker felt she was insulted by me on a van ride. She has hundreds of thousands of rules.

Riverside gets angry and says they hide patients' information; riverside has a YouTube channel where they hand out awards to patients who live with them. Part of what doesn't make sense is that group homes are supposed to be short term, group homes aren't academics. You can guess the other part that doesn't make sense.

The worker who replaced the housing coordinator didn't set up one appointment in over two months. The staff responded with "she's got a lot of work to do." No.

The guy tries using whatever is there as if it is his own.

"You have a problem with us" as if a way of saying "we don't want to be questioned for the work we do at riverside." The workers have the ability to section.

Riverside has a policy where the staff does not have to be at the program 24/7. That was during the afternoon on Saturday. I could not disagree more with their policy; the staff has to be present 24/7.

The staff expected a day and night group at the crisis center. The place they are trying to rush people out of.

The head staff would claim he's being attacked when you tell him what he could work on.

The guy is afraid of an old lady. He called the cops claiming she wanted to fight him. He also says, "f the police". The old lady later asked him in the same night to turn down his music that he blasts all night.

The crazy worker wouldn't say anything when the guy asked me twenty times to go over my dad's condo.

The guy calls 7 times a day. If you call him 4 times a day, he tells you that you called him 7 times in one day.

When someone disagrees with the guy, he takes offense. This happens often.

The peer support could not put in his schedule holidays where he could not meet up.

The guy would say he wasn't available the next day, the guy would call the next day.

The staff at riverside would say "you are seeking an answer", when I had expected an explanation. This meant what riverside did was blamed me on someone else. This also meant riverside could not improve the serious flaws they have.

Part of the blame falls on Grafton housing authority the landlord that could not do a worse job if they had tried.

The head staff didn't want any trouble with those who he had liked, so he wouldn't tell them to stop calling all day asking for van rides. He lied to me saying he did.

The catholic worker said when asked about the Walmart trip "it takes time out of my schedule" what schedule? Is he talking about medications at 7:00 P.M.?

"Just ignore him" the head staff told me about the autistic patient at the group home I got kicked out of. If the staff is upset, restrictions occur.

I was instructed "for this you can knock, for this you cannot knock."

The head staff wrote another rule that appointments had to be scheduled by Friday as a way of saying the staff could not drive the patients anywhere the day of. Her rule came during the winter. That was her best effort to get the patients to stop calling the office all day.

Every time I would report something, the head staff would say my name sarcastically like a woman.

"There's nothing we can do about it" the head staff starts to try to get the crazy neighbor to stop screaming all day. He lied.

The staff would always have a response of "there was a rule so I couldn't do that", they would lie about how they did something when they didn't, say they were too busy, or would say they were going to address something when they don't. It shows me the staff at the group home were not trying.

The riverside staff made up a word called a "wrasp" claiming that a "wrasp" is the equivalent to Section 8. This turned out to be false because riverside signed the lease to the apartment, I was at was in in riverside's name, riverside had signed the lease.

The catholic worker would keep trying to say he did something when he didn't once, he got asked by higher ups. He would repeat the same narrative he would tell the higher ups. He would also say it was something minor.

The catholic worker will steal your ideas right in front of you. I can't believe it.

The guy wouldn't be focused on what he was doing, his focus would be on the person near him.

One of the workers got fired from a job no one takes. Haha

The catholic worker "it was an off day for the worker", the next day "it was an off day for the worker."

With anything the crazy worker wanted, it had to be about her. She also wanted to be the leader of anything she did, at 32 years old.